QUEEN ANNE'S COUNTY SCHOOL-BASED WELLNESS CENTER FEASIBILITY STUDY SUMMARY

Presented To: The Citizens of Queen Anne's County

Presented By:

The School-Based Wellness Center Study Planning Team in collaboration with the Board of Education of Queen Anne's County Queen Anne's County Community Partnerships for Children Queen Anne's County Health Department

With Technical Support Provided By:

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Funded By: The Governor's Office of Children, Youth and Families

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I. PURPOSE OF STUDY AND SCHOOL-BASED WELLNESS CENTERS DEFINED

The School-Based Wellness Center (SBWC) study was commissioned by Queen Anne's County Partnerships for Children and steered by a committee of representatives from Queen Anne's County's Board of Education, Health Department and Local Management Board (LMB). The purpose of the investigation was to determine if school-based wellness center services are needed in Queen Anne's County and if so, what services should be provided and for whom. Result areas were determined to be (1) healthy children and (2) children successful in school.

According to the State of Maryland's Governor's Office on Children, Youth and Families, comprehensive school health and wellness is defined as the provision of health knowledge and skills and the promotion of health enhancing attitudes, beliefs, and behaviors through the effective coordination of instruction, resources, and services and the maintenance of a positive school environment resulting from partnerships between home, school, and community. (Guidelines for Maryland School-Based Health Centers, January 1999).

II. BACKGROUND

A. Factors for Consideration

Several social and economic factors are believed to have led to the need for SBWCs across the nation. Women's entry into the paid labor force increased pressure on school systems to offer programs and services during school hours. Prompted by numerous studies, concern increased regarding untreated yet preventable physical and emotional health problems among school-age children and youth. In addition, through early programs and models, a growing understanding was gained about the role of accessible health services in persuading children and youth to make use of important primary and preventative services. It was also noted that the mainstreaming of children with educationally related disabilities necessitates the provision of, at times extensive medical and health services in schools. Finally, there has been a growing concern about the lack of access to health care among lower income and medically underserved children.

B. Funding from the Governor's Office of Children, Youth and Families

Eight years ago, the Robert Wood Johnson Foundation began providing pilot funding to selected schools throughout the U.S. whose administration was willing to set up schoolbased health and wellness centers. As a result of the implementation of these and other similar centers, the data to support SBWC effectiveness has expanded. Citizen, public agency and legislative support has increased simultaneously with the increase in studies that demonstrate the benefits of in-school health centers. Maryland has followed national trends and has sought both federal and state support for wellness center planning and implementation funds. The Governor's Office of Children, Youth and Families awarded financing for the Queen Anne's County SBWC Feasibility Study early in 2001 as a result of a competitive consolidated grant process.

C. SBWC Grant Steering Committee

A SBWC Grant Steering Committee was formed to oversee the activities of the planning grant. This group consisted of Mike Clark, representing Queen Anne's County Community Partnerships for Children (LMB), Dr. Carol Williamson, representing the Queen Anne's County Board of Education, Carol Dadds, representing Queen Anne's County Health Department, and Linda Walls representing Just Cause Consulting Firm (who was the successful project bidder and will be referred to as "consultant" hereafter).

D. Planning Team

A School Wellness Planning Team was formed to get varied perspectives, assure cultural and geographic representation, and to guide the planning process in collaboration with the grant steering committee and the consultant. Membership for the team was drawn from a number of sources including elementary, middle and high schools, the Board of Education, private and public health agencies, county social service agencies, and the county business/tourism office. The team met on February 26, April 23, May 21, and June 6, 2001. The School Wellness Planning Team members and their respective affiliations are detailed in the table that follows:

Team Member	Affiliation
Mr. John F. Andrews, Assistant Principal	Queen Anne's County High School
Mrs. Julia L. George, School Nurse	Stevensville Middle School
Mr. Timothy Landers, CRNP, School	Choptank Community Health System,
Wellness Center Coordinator	Inc.
Ms. Lynn Martin, Director of Family	Queen Anne's County Department of
Services	Social Services
Dr. Patricia B. Thompson, School	Centreville Middle School
Psychologist	
Ms. Kathy Wright, Alcohol and Drug	Queen Anne's County Health
Addictions Services Director	Department
Mrs. Janet Melson, Executive Director	Chester River Home Care & Hospice
Dr. William Burd, Supervisor of Science	Queen Anne's County Public Schools
Mrs. Kimberly L. Pfeiffer-Taylor, Guidance	Grasonville Elementary School
Counselor	Grasonvine Elementary Seneer
Mrs. Cynthia L. Nemeth, School Nurse	Kent Island High School
Mrs. Vicki L. Wilkins, Guidance Counselor	Sudlersville Elementary School
Ms. Suzanne G. Eakle, Business	Queen Anne's County Office of
Development Coordinator	Business And Tourism
Mrs. Linda Cronshaw, R.N.M.S., School	Centreville Elementary School
Health Services	Centrevine Elementary School
Ms. Donna Kurrle, Prevention Office	Queen Anne's County Health
Director	Department
Mrs. Cathy Quesenberry	Queen Anne's County Public Schools
Mr. Dominic Romano, Guidance Supervisor	Queen Anne's County Public Schools

Team Member	Affiliation	
Mr. John C. Wright, Assistant Principal	Centreville Middle School	
Ms. Nancy Zinn, Executive Director	Mid Shore Behavioral Health Systems	
Dr. Carol Williamson, Assoc. Superintendent	Queen Anne's County Public Schools	
Mr. Michael Clark, Director	Community Partnerships For Children	
Ms. Carol Dadds, R.N. School Health	Queen Anne's County Health	
Nursing Supervisor	Department	
	Anne Arundel Medical Center -	
Ms. Chris Powell	Community Outreach	

E. Ethical Standards

In an effort to preserve the integrity of the study, several ethical standards were adopted. The consultant emphasized to the planning team, there would be no preconceived notions and the study conclusions would be unknown until the data was analyzed. Reinforcement that the SBWC would be defined only after civic engagement was incorporated into all correspondence and presentations to community and public agencies. Full respect of confidentiality by the consulting firm would be maintained throughout the process. Leading questions were eliminated and value statements were not permitted within the surveys, interviews, and focus groups. Finally, it was agreed that a comprehensive study utilizing both hard and soft data would be performed.

III. METHODOLOGY

A. Hard Data Collection

1. Archival Data

Demographic and other archival data were collected from the 2000 Census as available on the United States Census Bureau website. Family economic information was obtained from KIDSCOUNT 2000. In addition, the following sources were reviewed: 1996 and 1998 Maryland Adolescent Survey (Maryland Department of Education), the Maryland State Department of Education (MSDE) Fact Book, MSDE's Maryland School Performance Report, and "Accepting Our Challenges, Building Upon Strengths," a year 2000 summary of Queen Anne's County archival data pertinent to child and family health and well being (Queen Anne's County Community Partnerships for Children).

2. Literature Review

Nearly 250 studies, internet sites, and assessment reports were reviewed in the course of obtaining a state, regional, and national perspective. Studies of particular importance were as follows:

 "Baltimore County School-Based Wellness Center: Strategic Plan," Baltimore County Public Schools and Baltimore County Department of Health, Date Unknown.

- "Caroline County Wellness Network Business Plan," University of Maryland School of Nursing, 1999
- "Community Partnerships for Healthy Adolescents," New Jersey Department of Health and Senior Services, 1998.
- "Electronic Connections! School-Based Health Centers On-Line," Making the Grade National Program Office. Washington, D.C.: The George Washington University, 2000.
- "Health Behaviors in School-Aged Children Study," Bock, R. Join Together Online. Bethesda, MD: National Institute of Health, 2000.
- "Implementing School-Based Health Centers in a Managed Care Era," Rosenbaum, S. National Association of Community Health Centers, Inc. Washington, D.C., 1999.
- "Linkages to Learning; Montgomery County 6 Year Plan for School Based Health Centers," Montgomery County Collaborative Partnership, 1999.
- "Medicaid and School Health: A Technical Assistance Guide," U.S. Department of Health and Human Services, Health Care Financing Administration, 1997.
- "Outcomes Reported from SBHC Studies Published in Peer Review Journals," George Washington University, 1996.
- "Quality Guidelines, Standards of Care, & Certification Requirements," Vermont School-Based Health Center, Not dated.
- "Report of the Task Force on Dropout Prevention, Intervention, and Recovery," 3rd draft, revised, Maryland State Department of Education, 1997.
- "Rural Adolescent Health Issues: A Multidisciplinary Approach," Eastern Shore Area Health Education Center, 4th Annual Conference Summary, June 15, 2000.
- "School-Based Health Center's Results from a 50-State Survey," George Washington University, 2001.
- "School Based Health Centers: Comprehensive Health Care for Children and Youth," George Washington University and the Robert Wood Johnson Foundation, 1996.
- "School Health Services in the New Millennium: The Impact of Garret F." Long, M. School Health Resource Services, University of Colorado, 2000.
- "School Health Needs Assessment: A Starter Kit," U.S. Department of Health & Human Services, Public Health Service, Health Resources & Services Administration, 1997.
- "Talbot County Wellness Centers Program: Strategic Planning for School-Based Health Centers Initiative," Talbot County Health Department and Talbot County Public Schools, 1999.

An internet web search was conducted, resulting in over 200 related sites being accessed. Select web sites for the following sources were examined: The Center for Health and Health Care in Schools, the National and Maryland Assembly on School-Based Health Care, School Health Resource Services, and the Robert Wood Johnson Foundation. Additionally, five state web sites (Vermont, New York, Louisiana, Texas, and Wisconsin), as well as the web sites for seven School-Based Wellness/Health Center examples were also examined. Finally, spokespersons from ten Maryland School-Based Health Centers were contacted by telephone.

3. Health Provider Mapping

Data on 856 medical providers serving Queen Anne's County were obtained from three area hospitals (Kent & Queen Anne's Hospital, The Memorial Hospital at Easton, and Anne Arundle Medical Center) as well as the local phone books. Name, address, telephone number, affiliation, and specialty information were obtained for each provider. With the assistance of the Queen Anne's County Planning and Zoning Office, the medical providers located in Queen Anne's County were plotted on a Queen Anne's County map according to physical address of service. The purpose of the plot map was to show the disbursement of medical providers throughout the county (See Appendix B1). Also examined were maps (see Appendix B2, B3 and B4) from "A Guide to Federal Designation of Health Professional Shortage Areas & Medically Underserved Areas in Maryland" (Maryland Department of Health and Mental Hygiene; 1999) and supplied by the Eastern Shore Area Health Education Center (ESAHC).

B. Soft Data Collection (parent surveys, student surveys, focus groups, interviews)

Ten Maryland SBWCs were consulted to obtain sample assessment tools. In the end, the University of Colorado's and Health Resources and Services Administration's "School Health Needs Assessment: A Starter Kit" (1997) was adapted for Queen Anne's County implementation. The grants steering committee and planning team members selected final instruments after multiple reviews.

1. Surveys

Two surveys were designed, one for parents and one for students. The parent survey was four pages in length and consisted of 27 questions regarding individual child physical/mental health needs and feelings about SBWCs. The student survey was two pages in length and consisted of 18 questions regarding physical/mental health needs. A cover letter was drafted to outline the purpose of the survey, emphasize confidentiality of responses, and explain the details of a drawing for \$100 worth of school supplies (incentive for respondents). Addressed to parents, the cover letter was attached to one copy of the parent survey and one copy of the student survey. The cover letter further explained to parents that they were to complete the parent survey and have one of their children 11 years of age or older complete the student survey return by the due date of April 20, 2001 (only for those parents with a child 11 or older – otherwise the packet included one stamped return envelope).

Survey recipients were randomly selected by a Queen Anne's County Board of Education computer. A representative sample was drawn by converting each school population into a percentage of the entire school district population. Each percentage was then multiplied by 100 to determine the number of addresses to be randomly selected from each school. After determining the random sample, survey packets were mailed on April 4, 2001. At least 567 packets (a cover letter, one parent survey and one postage paid return envelope) were mailed to parents/guardians of Queen Anne's County public school students **under** the age of 11. At least 429 packets (a cover letter, one parent survey, one student survey, and two postage paid return envelopes—to allow each to reply confidentially) were mailed to parents/guardians of Queen Anne's County public school students **over** the age of 11. Surveys were returned voluntarily to the consulting firm via the postage paid return envelopes.

2. Focus Groups

A total of 30 organizations was suggested for focus groups by the members of the planning team. The consultants attempted to contact every group suggested. With a standard set of seven questions asked, the equivalent of 19 groups was actually led with an overall total of 145 participants from March 29 to May 24, 2001. Groups included student leadership, the after-school program, church groups, civic organizations, government agencies, HotSpots, and law enforcement. Responses of the focus group participants were ranked by number of mentions. A list those persons/organizations who participated in the focus group process follows:

- Community members
- Bayview Investments
- Board of Education
- Centreville Middle School students
- Character Counts!
- Chesapeake College
- Department of Social Services
- Faith Unity Fellowship
- Families First
- Health Department
- HotSpots Committee
- Local Management Board

- Parent Teacher Association
- Department of Recreation and Parks
- Sheriff's Office
- Stevensville Middle School students
- Student Council representatives (Queen Anne's County High School, Kent Island High School, and Centreville Middle School)
- Sudlersville Middle School students
- Sudlersville United Methodist Church
- Training and Educating Adolescent Mothers and Fathers

3. Key Informant Interviews

A ten-question interview form was administered to 49 people using both in-person and phone contact. Questions were derived from samples included in the University of Colorado's and Health Resources and Services Administration's "School Health Needs Assessment: A Starter Kit" (1997) and adapted for Queen Anne's County implementation by members of the grant steering committee. Parents, physicians, community leaders, businesspersons, educators, and a hospital administrator were interviewed. Again, the planning team suggested interviewees. The following table lists key informants in the interview process and their respective affiliations.

Chris PowellAnne Arundel Medical CenterShriley JoyceBay Area Association of RealtorsLori RossbachBay Area Association of RealtorsRichard McNeilCentreville Middle SchoolDoug ShreveChamber of CommercePeg AnawaltChesapeake Child Care Resource CenterDorene BowserPrevention Office, ParentPrice SchullerChild Care AdministrationJ. Wayne HowardChoptank Community Health SystemJean WetzelCitizenBetsy LongmireCitizen, GrandparentJohn PlaskonCrossroads Community, Inc.Vicki WrenDepartment of Juvenile Justice (Area 4 Supervisor)Weike HergoEastern Shore Health Education CenterAnne LivieFamilies FirstJanet MelsonKent and Queen Anne's HospitalJohn SharpKent Island High SchoolRev. Christine LeeKent Island High SchoolRev. Christine LeeKent Island United Methodist ChurchTpr. Tim RigglemanMaryland's TomorrowJoe RossMemorial Hospital at EastonJeanne YeagerMid Shore ESOL ProgramNancy ZinnMid Shore Mental Health SystemPenny JamesMid Shore Perinatal Advisory CouncilNyra RoeParent – morth county (1 high school student)Joseph DouglasParent – north county (2 preschool student)Joseph DouglasParent – north county (2 leementary students)Julius BennettParent – north county (2 leementary students)Jun BenettParent – north county (2 leementary students)Julius Be	Name	Affiliation
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Michael ClarkQA Community Partnerships for Children (LMB)George O'DonnellQA County Commissioner	Suzy Kendall, R.N.	Nurse – north county practice
George O'Donnell QA County Commissioner	Dr. Gary Sprouse	Physician – south county practice
	Michael Clark	QA Community Partnerships for Children (LMB)
	George O'Donnell	QA County Commissioner
		QA Council of PTAs

Key Informants

Key Informant Table Continued...

Name	Affiliation
Cheryl Gover	QA HotSpots Coordinator
Frank Welch	QA Little League – north county
Patricia Stires	QA Mental Health Services
Donna Kurrle	QA Prevention Office
Mark Garrity	QA Recreation and Parks
Charles Crossley	QA Sheriff's Office
Frank Kratovil	QA State's Attorney's Office
Terry Burtis	Stepping Stones
David Dulac	Sudlersville Elementary School

C. Facility Availability

All Queen Anne's County School principals were consulted via the Board of Education to determine the availability of potential sites, if needed. The following table details the public school sites within Queen Anne's County and the student population as of February 2001:

School	Student Population	% of QA Schools
Bayside Elementary	763	10.8
Centreville Elementary	486	6.9
Centreville Middle	590	8.4
Church Hill Elementary	301	4.3
Grasonville Elementary	383	5.4
Kennard Elementary	418	5.9
Kent Island Elementary	728	10.3
Kent Island High	951	13.5
Queen Anne's County High	931	13.2
Stevensville Middle	746	10.6
Sudlersville Elementary	415	5.9
Sudlersville Middle	329	4.7

D. Funding Structure and Availability

In an effort to explore funding options and sources, studies were consulted, web site list serves were examined, and Medicaid literature, foundation announcements, and other funding mechanisms were reviewed by the consultant.

III. FINDINGS

A. Hard Data Collection

Factors that may impact a child's well-being and ability to learn were examined and included demographic, economic and social data.

1. County Profile

With a population of just over 40,000 in the year 2000, Queen Anne's County is predominantly Caucasian (89%). Ethnically diverse groups (mostly African American) make up the remaining population (approximately 11%). More than one fourth of the population is under the age of 18. In terms of household/family information, census data indicate that family households with children under the age of 18 represent one third of the total number of households. The following table provides more detailed information on age breakdown, ethnic categories, and household types for the Queen Anne's County population.

Source: U.S. Census Bureau, 200	0 Census	
Population:	Age Breakdown:	
40,563	Under 5 years	6.4%
Ethnicity:	5-9 years	7.2%
Caucasian 89.0%	6 10-14 years	7.7%
African American 8.8%	15-19 years	6.2%
Other 2.2%	Under age 18	25.4%
Household by Type: Total H	Households = 15,315	
Family Households (families	3)	75.4%
Family households with o	wn children under 18 years	33.3%
Married Couple Family		62.2%
Married couples with o	wn children under 18 years	25.8%
Female Householder, No Hu	sband Present	9.5%
Female householderwit	h own children under 18 years	5.4%
Non-family Households		24.6%
Householder Living Alone		19.6%
Households With Individuals	s Under 18	36.6%

Economic data from Kids Count 2000 indicate that almost three-fourths of Queen Anne's County children report sole/both parent(s) working. The same data indicate that both the median family income and the average income of married couples was slightly more than \$50,000 while the average income of female-headed families was less than \$20,000. The following table provides more detailed economic data on Queen Anne's County families.

Source: Kids Count 2000 from U.S. Census Bureau	
Family Economics (1990)	
Median Family Income	\$51,100
Average Income of Married Couple (1989)	\$51,784
Average Income of Female-Headed Family (1989)	\$18,704
Family Environment (1990)	
Children Under 18 With Sole/Both Parent(s) Working	5,694 or 71.2%
Children Under 18 With Mothers in The Labor Force	3,218 or 73.9%
Children Under 18 Living in Single-Parent Families	1,205 or 14.4%
Children Under 18 Living in Two-Parent Families	6,273 or 75.2%

2. Archival Data and Local Assessments

Alcohol, Tobacco, and Other Drug Use. When comparing 1996 to 1998 figures provided in the Maryland Adolescent Survey, it was observed that alcohol, tobacco, and other drug use increased for 6th, 8th, and 10th graders. In addition, the year 2000 rate of Maryland students living in a household with cigarette smokers was 48.8% among middle school students and 49.1% among high school students (Tobacco Use Survey, MD Department of Health and Mental Hygiene, 2000).

School Health Service Usage. Full time school nurses examined a range of 19 (Centreville Elementary) to 94 (Kent Island Elementary) students per day during the 1999-2000 school year. When comparing 1998-99 to 1999-00 school year statistics, increases were found in the following areas: services provided to special needs students, chronic health problems, students taking medication at school, students visiting the health room (school nurse) and then being returned to class, and injury reports. In all, health room visits totaled 104,201 (or 579 per day) in 1999-2000 as compared to 99,932 health room visits during the prior year (or 555 per day). This change represented an increase in visits of slightly more than 4% (Queen Anne's County Health Department Report, 1999-2000). The Kent Island High School Pupil Services Team conducted a special examination of health room visits among ninth graders during the 2000-2001 school year. Of 95 students who visited the health room for mental health related complaints, 45 (or 47%) missed 20 or more days from school (unsatisfactory attendance), and 13 (or 14%) missed at least 15 days from school. The remaining 36 students missed 14 days or less. From August through May, 324 health room visits for mental health related complaints occurred among Kent Island High School ninth graders. These visits included issues typically symptomatic of school phobia, eating disorders, sexual dysfunction, depression, panic attacks, intentional harm, neglect, abuse, suicidal thoughts, violent behavior, substance use, parental divorce, grief, anger, and self-esteem problems.

Retention/School Attendance. The percentage of middle school students missing more than 20 days from school per year in Queen Anne's County was 11.3% in 1998 and 12.3% in 1999. For high schools students, the number was 33.7% in 1998 and 29.7% in 1999. Seventy-nine (79 or 8.9%) Queen Anne's County High School students dropped out of school during 1999-2000 (Queen Anne's County Board of Education, 2000).

School Violence. There were 284 violence related suspensions during the 1992-1993 school year and 319 during the 1998-1999 school year. This change represented an increase of about 12% (KIDSCOUNT 2000).

Other Agency Information. The FY 1999 Department of Social Services Annual Report documented 340 reports of abuse or neglect, representing an increase of 15% since 1998 (295 reports). Juvenile Justice intakes increased from 232 in 1990 to 456 in 1999, a 96.6% increase compared to 42.5% for Maryland during the same

time period. Teen births increased by 23% from 1998 to 1999 (KIDSCOUNT 2000). As the following tables indicate, significant increases have been observed in domestic reports and domestic arrests (Queen Anne's County State's Attorney Office, 2000). In addition, the tables indicate that Part 1 (Violent) Offenses have increased from 1997 to 1999 by 24% in Queen Anne's County according to the Uniform Crime Report (2000).

Fiscal Year	1997	1998	1999	
Domestic Calls for Service	150	122	125	
Domestic Reports	46	34	56	
Spousal Assaults	23	16	53	
Domestic Arrests (aggravated)	13	11		
Domestic Arrests (simple)	33	23	31	

A most Statistics *

Part 1 Offenses	1997	1998	1999
Queen Anne's Co. Sheriff's Dept.	494	604	629
Maryland State Police	407	434	476
Centreville Town Police	80	67	116
Total	981	1,103	1,221
Part 2 Offenses	1997	1998	1999
Queen Anne's Co. Sheriff's Dept.	1,579	1,136	1,514
Maryland State Police	650	557	603
Centreville Town Police		Unknown	L.
Total	2,229	1,693	2,117

(Adult Crimes) Annual Uniform Crime Report**

* Centreville Town Police, Queen Anne's County Sheriff's Office, and Maryland State Police -Centreville Barrack (combined).

**Statistical classification of crimes and offenses as reported to the Queen Anne's County Sheriff's Office by the FBI. Part 1 offenses are considered "more serious" than Part 2 offenses.

3. Other Centers - National and State

a. National

Located in 45 of the 50 states, the number of SBWCs in the nation has increased almost seven fold over the past ten years, with 200 centers counted in 1990 and 1,380 counted in 2000 according to a recent study of SBWC's. The state of New York reports 159 centers while Maryland reports 59. SBWCs have been expanded in both liberal and conservative areas and have been found mostly in urban and suburban areas, though recent data suggest increasing numbers in rural communities. In neighboring states such as Delaware, 28 of 29 public high schools have SBWCs. Nationally, 38% of SBWC's were in elementary schools, 17% were in middle schools, and 34% were in high schools. A nurse practitioner or physician assistant usually staffs the centers. It was noted in the study that 60% of schools had full time staff in place. Funding for SBWCs was determined to come primarily from state dollars, next from federal grants, thirdly from tobacco taxes/settlement, and lastly from private foundations ("School-Based Health Center's Results from a 50-State Survey" George Washington University, 2001).

b. State (Year 2000 Figures)

In the year 2000, there were 59 SBWCs in Maryland. Today, there may be as many as 65 such centers. Three counties on the Eastern Shore (Caroline, Dorchester, Talbot) have SBWCs and Talbot County has social workers and therapists in every school. An examination of center location by school type found that 45% of elementary, 18% of middle, 29% of high, and 8% of other Maryland schools house centers (MD Governor's Office of Children, Youth and Families, 2001). A recent SBWC study in neighboring Kent County showed the top two requests for school health services as being behavioral health – prevention and early intervention, and dentistry (Kent County Local Management Board, 2001).

4. Literature Review to Examine Outcomes

Based on Maryland's evidenced-based SBWC program models, outcomes for SBWC's have been documented in the following areas:

- Increase students' physical, emotional, and social well-being
- Decrease student absenteeism
- Increase students' educational success
- Increase students' and families' ability to become effective health conscious consumers
- Increase students' and families' ability to appropriately access health services in their community
- Increase private and public sector partnerships that ultimately benefit students and families

5. Medical Mapping

The medical provider map (See Appendix B1) illustrated heavy medical provider concentrations in two locations within Queen Anne's County. The first concentration area was documented in the county's southwestern region – Kent Island along the U.S. Route 50/301 corridor. The second concentration area was documented in the central part and county seat of Queen Anne's County – Centreville. With the exception of one provider located in the Grasonville area, no other medical providers were observed outside of the two areas of concentration.

The first of the three maps provided by the source, "A Guide to Federal Designation of Health Professional Shortage Areas & Medically Underserved Areas in Maryland" (Maryland Department of Health and Mental Hygiene; 1999) showed "Federal Health Professional Shortage Areas in Maryland Primary Care" (see Appendix B2) and indicated designated partial or entire county designations across Maryland. The entire Queen Anne's County jurisdiction was presented as a shortage designation in this category. The next map (see Appendix B3), "Medically Underserved Areas in Maryland Primary Care," also indicated both partial and entire county designations across Maryland. Queen Anne's County was noted to be a partial county designation for this category of underserved areas. Finally, a map entitled "Mental Health Professional Shortage Areas in Maryland" (see Appendix B4) indicated Queen Anne's County as one of six such shortage areas in Maryland.

B. Soft Data Collection

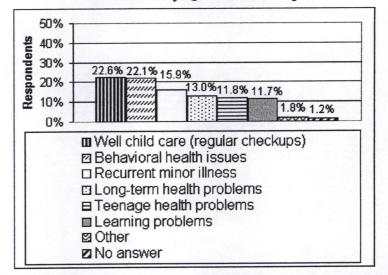
1. Parent Surveys

Demographics. Of the 996 parent surveys mailed, 236 (or 23.7%) were returned. Of the 236 returned, 84.7% of respondents were female and 11.9% were male. The majority of respondents were between "30-39" (46.2%) and "40-49" (39.8%) years of age. Respondent ethnicity was primarily "Caucasian" (80.5%) while 14.8% of respondents did not respond to the ethnicity question. Seventy-three percent (73.0%) chose "middle-income" when respondents were asked to choose the range that best suited their income, while 8.9% reported "low-income." Most respondents reported being married (76.3%). Surveys were sorted by zip code into one of three geographic regions: North, Middle and South. Seventeen percent (17.4%) of Parent Surveys were received from parents reporting north county residences, 23.3% reported from a middle county residence, and (59.3%) were from parents reporting south county residences. Sixty-five percent (65.7%) of respondents report a family of 1-2 children, 30.5% report having 3-4 children, and 1.3% report a family of five or more children living at home at the time of the survey. Parents, when asked to identify the age range of those children living at home, reported as follows: 7.1% have a child aged 2 years-old or younger, 9.3% have a child 3-5 years-old, 25.5% have a child 6-9 yearsold, 31.3% have a child 10-13 years-old, 23.4% have a child 14-18 years-old, and 3.3% have a child aged 19 years-old or older.

Findings. The consultant presented a comprehensive Preliminary Report of Soft Data Findings to the Planning Team. After review of the preliminary report, Planning Team members selected questions and graphs resulting in key findings to be included in the report highlights. For this summary edition of the study, responses to questions 3, 4, 5, 8, 9, 13, 14, 24, 25, and 26 of the parent survey are featured. All Parent Survey questions, responses, and graphs are included in Appendix A: Parent Survey Results.

Continued...

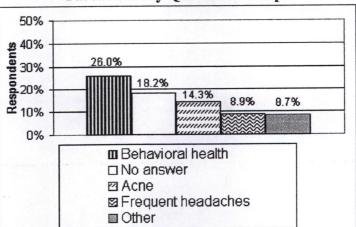
Question 3. "Place a check in front of the following children's health care needs that are especially important to you. (Check all that apply)" n = 738.



Parent Survey Question 3 Graph

The five most important health care needs were reported as "Well childcare (regular checkups)" (22.6%), "Behavioral health issues" (22.1%), "Recurrent minor illness" (15.9%), "Long-term health problems (13.0%), and "Teenage health problems (11.8%).

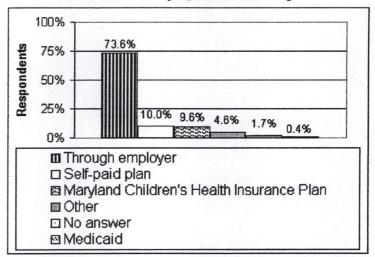
Question 4. "Do any of your children have any of the following health problems or feelings? (Check all that apply):" n = 484.





One fourth (26.0%) of parents reported Behavioral health* problems in their child(ren) and one fifth (18.2%) of parents did not provide an answer to the question concerning their child(ren)'s health problems. *Note: "Behavioral health" is a categorization of the following specific health problems or feelings: "Feel afraid often," "Frequently feeling sad," "Nervousness," "Trouble sleeping at night," "Uncontrollable temper," "Weight problem," "Worry about ATOD (alcohol, tobacco and other drugs) use," and "Worry about school bullies."

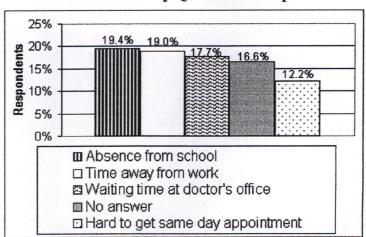
Question 5. "Do your children have health insurance or belong to any health care plans? <u>Yes</u> No. If yes, check what types of coverage they have (Check all that apply):" Number of parents responding "Yes" <u>and</u> indicated type of insurance = 239.



Parent Survey Question 5 Graph

Almost every respondent (97.5%) reported their child(ren) does (do) have health insurance or belong to a health care plan. When asked, "If yes, check what types of coverage they have (Check all that apply):," a majority of parents (73.6%) indicated they were insured through their employer. Ten-percent (10%) indicated that they had a self-paid plan, 9.6% participated in the Maryland Children's Health Insurance Plan (MCHIP), 4.6% had other insurance, 1.7% had Medicaid, and 0.4% did not answer the question.

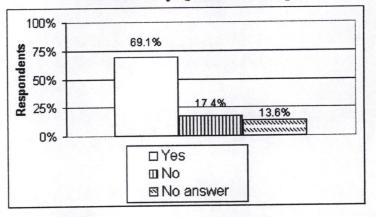
Question 8. "Do you have any of the following problems in getting your children to health care appointments? (Check all that apply)" n = 469.





Approximately one fifth (19.4%) of respondents indicated "Absence from school" as a problem they experienced getting their child(ren) to appointments. An additional 19.0% of respondents indicated "Time away from work" was a problem. Other parents included "Waiting time at doctor's office" (17.7%) as a problem. Nearly 17% of respondents did not answer the question. At least 12.2% of respondents found it "Hard to get same day appointment."

Question 9. "Would you like a wellness center to be located in your child's school?" n = 236.

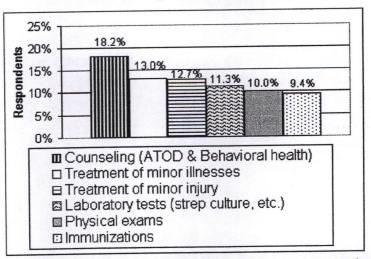


Parent Survey Question 9 Graph

Most (69.1%) respondents indicated "Yes" they would like to have a SBWC at their child's school. Seventeen percent (17.4%) of respondents did not desire a wellness center, 13.6% did not answer the question.

Question 13. "Please check the services you would like to have available at the wellness center: (Check all that apply)" n = 1,381.

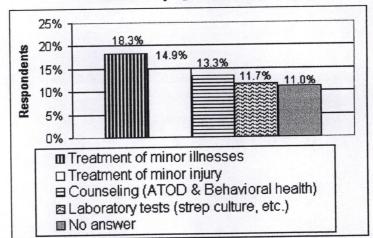
Parent Survey Question 13 Graph



Out of ten suggested services (with an option to write in other services), the top six services respondents most wanted to have available in a SBWC were: "Counseling

(ATOD & Behavioral health)" (18.2%), "Treatment of minor illnesses" (13.0%), "Treatment of minor injury" (12.7%), "Laboratory test (strep culture, etc.)" (11.3%), "Physical exams" (10.0%), and "Immunizations" (9.4%).

Question 14. "Using the list above, please **CIRCLE** the <u>THREE</u> services you would most like to see offered." n = 564.

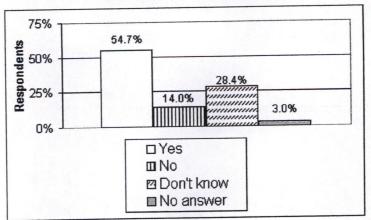


Parent Survey Question 14 Graph

The top four services respondents most wanted to see offered were: "Treatment of minor illnesses" (18.3%), "Treatment of minor injury" (14.9%), "Counseling (ATOD & Behavioral health)" (13.3%), and "Laboratory test (strep culture, etc.)" (11.7). Eleven percent (11%) of respondents did not answer this question.

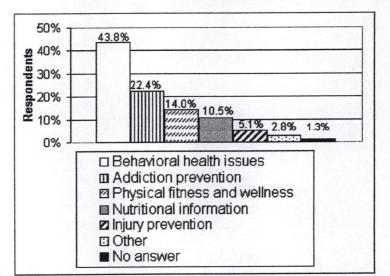
Question 24. "From time to time educational sessions for the community on health and parenting topics may be offered at a school or in the community. Would you be likely to attend?" n = 236.





Many parents (54.7%) answered they would likely attend educational sessions on health and parenting, 14.0% responded "No," and more than a quarter (28.4%) chose "Don't know" as their response.

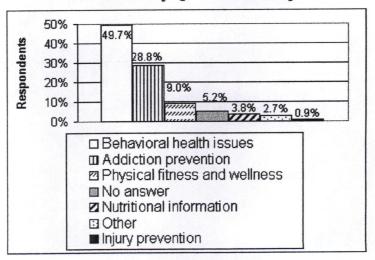
Question 25. "Please check the following health education topics that you think are the most important:" n = 844.



Parent Survey Question 25 Graph

The most important education topics according to parents were Behavioral health issues* (43.8%), "Addiction prevention" (22.4%), "Physical fitness and wellness" (14.0%), "Nutrition information" (10.5%), and "Injury prevention" (5.1%). *Note: Responses from "Behavioral issues" (conflict resolution, coping with violence, decision making) and "Social/emotional issues" (getting along with others, divorce, death) are combined into one 'Behavioral health issues' category.

Question 26. "Using the list above, please CIRCLE the <u>TWO</u> topics you would most like to see offered." n = 445.



Parent Survey Question 26 Graph

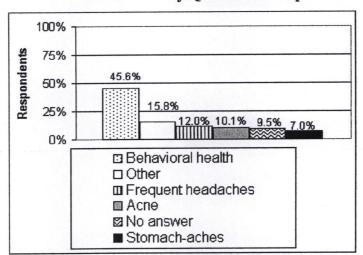
Similar to responses to Question 25, the top three topics respondents would most like to see offered are Behavioral health issues* (49.7%), "Addiction prevention" (28.8%), and "Physical fitness and wellness" (9.0%). *Note: Responses from "Behavioral issues" (conflict resolution, coping with violence, decision making) and "Social/emotional issues" (getting along with others, divorce, death) are combined into one 'Behavioral health issues' category.

2. Student Surveys

Demographics. Of the 429 student surveys mailed, 84 (19.6%) were completed and returned to the consultant. Nearly 60% (59.5%) of respondents were female and 39.3% were male. Respondents ages were reported as: 14.3% 12-year-olds, 20.2% 13-year-olds, 20.2% 14-year-olds, 19.0% 15-year-olds, 13.1% 16-year-olds, 9.5% 17-year-olds, and 3.6% 18-year-olds. Respondents were primarily Caucasian (85.7%). African American students (8.3%), other ethnicities (3.6%), and students that did not answer (2.4%) completed the ethnic makeup of the respondents. Responses were diverse by grade level with 8.3% 6th graders, 15.5% 7th graders, 21.4% 8th graders, and 21.4% 9th graders responding.

Findings. In the Student Survey Findings, Planning Team members selected questions and graphs depicting the key findings included in the report highlights. For this summary edition of the study, responses to questions 7 and 18 of the student survey are featured. All Student Survey questions, responses, and graphs are included in Appendix A: Student Survey Results.

Question 7. "Do any of you have any of the following health problems or feelings? (Circle all that apply):" n = 158.

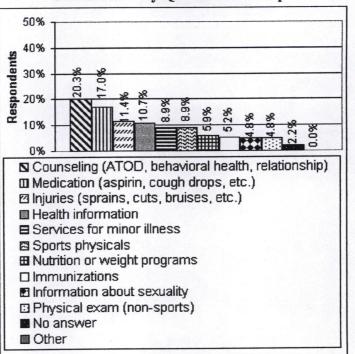


Student Survey Question 7 Graph

In response to types of health problems/feelings students experienced, most respondents (45.6%) indicated Behavioral health*. Additional responses in the top six include: Other** (15.8%), "Frequent headaches" (12.0%), "Acne" (10.1%), No answer (9.5%) and "Stomach aches" (7.0%). *Note: Behavioral health is a category which

includes the following given responses: "Trouble sleeping at night," "Weight problem," "Feel hopeless about the future," "Uncontrollable temper," "Frequently feeling sad," "Problem getting teased," "Loneliness," "Nervousness," "Feel Afraid Often," "Eating problem", "Worry about ATOD use," "Worry about gangs", and "Worry about school bullies." **Note: Other is a category including the following given responses: "Attention Deficit Disorder," "Frequent colds"," Numbness or dizziness"," Frequent back pain," "Heart pounding/racing," "Diabetes", "Frequent accidents," and "Epilepsy."

Question 18. "Circle the type of health services you would most like to have available at your school?" n = 196.





Students indicated the following three services they would most like to see in their school: 20.3% would like "Counseling (ATOD, behavioral health, relationship)" services, 17.0% would like "Medication" services, and 11.4% would like services for "Injuries (sprains, cuts, bruises, etc.)."

3. Focus Groups

Demographics. A total of 145 people (equivalent to 19 groups) participated in the focus group process. Age and gender representations were similar, as 55.8% of the participants were adults; 44.1% participants were youth (under 18-years-of-age); 59.3% of participants were female; and 40.6% were males. Nearly 70% (69.6%) of the participants were Caucasian, 29.6% were African American, and 0.8% represented other ethnic backgrounds. Participants were drawn from a variety of public and private affiliations throughout the county.

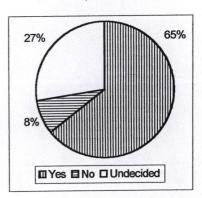
Findings. As mentioned in Survey Findings, Planning Team members selected questions and graphs resulting in key findings included in the report highlights. For this summary edition of the study, responses to questions 1, 3, and 4 of the focus group questionnaire are featured. All Focus Group questions, responses, and graphs are included in Appendix A: Focus Group Findings.

Question 1. "Do you believe county schools should house a SBWC, Yes or No?"

Focus Group Question 1 Graph (n=52)

Thirty-three (33 or 65%) participants responded "Yes," four (or 8%) responded "No," and 14 (32%) of respondents were still undecided about the presence of a wellness center.

The second half of Question 1 prompted respondents to provide a reason for being or not being in favor of county schools housing a SBWC. The following table illustrates the percentage* and number of mentions for each response. *Note: Percentages shown may not equal 100% due to rounding.



Focus Group Question 1 Table (n=52)

Response	%	#
Behavioral health issues (anger management, relating to parents,	17 %	9
decision making)	8%	4
Education (ATOD, health, pregnancy)	6%	3
Help single parents, underprivileged		
Benefit children	4 %	2
Consistency of medical history	4%	2
Convenient to parents	4 %	2
Exercise and nutrition	4 %	2
General health	4 %	2
Generally a great idea	4 %	2
Helpful to community & students	4 %	2
Internships	4 %	2
More space	4 %	2
More staff	4 %	2
Reproductive health (issues, pregnancy)	4 %	2
Can begin treatment for serious injuries; Check-ups; Community based health professionals are "tuned in"; Consolidate cost; Students who don't get care at home; Lack of resources for parents; Less stress on ambulance services; Only if services are available to all schools; Our school needs to be multi-faceted; Replace "Pilot Health"; Safety; Some students take medications; Vaccination; Would be willing to explore.	2 % Each	1 Each

Question 3. "How should a SBWC be used?" and Question 4. "What are the most important issues for a SBWC to address?"

Results from Questions 3 and 4 were combined due to the similarity of the group responses. Of the 14 focus groups conducted, four (4) groups did not vote (rate the importance of their response) due to their small size. The results from groups that did and did not vote have been ranked by percentage* and number of responses and tabled separately.

Focus Group Questions 3 & 4 Table Voting Focus Groups (n=316)

Response	%	#
Behavioral health*	18 %	57
No services, No center	13 %	40
Sexual health (OB/GYN, Planned Parenthood)	9%	28
ATOD (Alcohol, Tobacco and Other Drug) abuse &	6%	20
prevention	5%	17
Vision/Hearing/Dental	5%	16
Exercise	5%	16
Immunizations	4 %	14
Education	3%	11
Personal Hygiene	3%	10
Diet & Nutrition	3%	9
Minor illness/injury	3%	8
Not turned away	3%	8
Qualified personnel	3%	8
Underprivileged	2%	6
Allergies	2 %	6
Special needs/handicapped	2 %	5
Chronic care		5
Privacy	2%	5
Screenings for diseases	2%	$\frac{3}{3}$
Emergency care & first aid	1%	3
Handle medication & prescriptions	1%	
Physicals (annual & sports)	1%	3
Depends on age/issue	1%	
Health maintenance	1%	2
Infectious control	1%	2
Nurse practitioner/general practitioner	1 %	2
Ouicker service	1 %	2
Sneech/Physical therapy	1 %	2
Consent of parent: Internships; More than one bathroom;	0.003 %	1
Podiatry; Staff access to care; Supplement existing programs	Each	Each

*Note: Behavioral health is a categorization of the following responses: "ADHD (Attention Deficit Hyperactive Disorder)," "Anger management," "Behavioral health," "Child abuse," "Confidentiality," "Eating disorders," "Family issues," "Female issues," "Peer mediation," "Relationships," "Sexual harassment," and "Stress management."

From the responses, it appeared that the voting focus group of students believed a SBWC should be used for behavioral health (57 mentions or 18%); sexual health (28 mentions or 9%); alcohol, tobacco, and other drug abuse (20 mentions or 6%); and vision/hearing/dental, exercise, and immunizations (17, 16, and 16 mentions respectively or 5% each). Respondents mentioned numerous other services and 40 (or 13%) mentioned they desired no services/no center. *Note: Percentages shown may not equal 100% due to rounding.

Focus Group Questions 3 & 4 Table Non-Voting Focus Groups (n=28)

Response	%	#
Behavioral health	43 %	12
Health maintenance	11 %	3
Education	7 %	2
Minor illness/injury	7 %	2
Child abuse; Depends on age/issue; Need more information; Parent permission; Referral; Reproductive health (services/education); Supplement existing programs; Underprivileged; Vision/Hearing/Dental	4 % Each	1 Each

Similar to the voting focus groups, the <u>non-voting</u> focus group students believed that the priority service included in a SBWC should be behavioral health (12 mentions or 41%). Health maintenance (3 mentions or 10%), education (2 mentions or 7%) and minor illness/injury (2 mentions or 7%) were the next most common responses. Several other services were mentioned by respondents, accounting for a combined 35% of the votes received. Unlike the voting focus groups, the non-voting focus groups did not provide responses indicating that they desired no services/no center. *Note: Percentages shown may not equal 100% due to rounding.

4. Key Informant Interviews

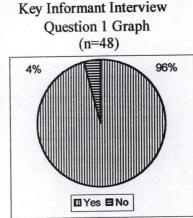
Demographics. Of the 48 key informants participating in the interview process, 56.3% were female and 43.8% were male. Informants were primarily between the ages of 30-39 (25.5%), 40-49 (37.5%), and 50-59 (22.9%). Ethnicity of key informants was primarily Caucasian (89.6%) with African Americans (10.4%) accounting for the ethnic makeup of the remaining interviewees. Key informants were diverse in their affiliations, drawing from parents, students, professionals, law enforcement, attorneys, physicians, grandparents, clergy, childcare workers, and business people.

Findings. As mentioned in Survey and Focus Group Findings, Planning Team members selected questions and graphs resulting in key findings included in the report highlights. For this summary edition of the study, responses to questions 1, 2, 3, 4, and 10 of the key informant interview are featured. All Key Informant Interview questions, responses, and graphs are included in Appendix A: Interview Findings.

Question 1. "Do you believe county schools should house a SBWC, Yes or No?"

Overwhelmingly, most of the key informants (46 or 96%) believed county schools should house a SBWC. Four percent (2 or 4%) of those interviewed were not in favor of county schools housing a SBWC.

Question 2. "Why or Why Not?"



Key Informant Interview Question 2 Table (n=102)

Response	%	#
Help underprivileged students receive care	17 %	17
Convenient for working parents	11 %	11
School is appropriate location	8%	8
Student's school success depends on good health	7%	7
Basic care not available in the home	6%	6
Link to community	5%	5
Travel long distance for care	5%	5
Ease transportation difficulty	4 %	4
Generally good for students	4 %	4
Prevention/early entry into health care system	4 %	4
Provide holistic approach to student's health needs	4 %	4
Education/awareness	3%	3
Improve attendance and grades	3%	3
Support teachers	3%	3
Convenient	2 %	2
Generally good for health	2 %	2
Professionals respond to student's concerns (instead of peers)	2%	2

Key Informant Interview Question 2 Table Continued.

Response	%	#
A lot of students in the area would be more apt to use it than their parents would be to take them; Exception is for teen reproduction; Frontline personal routine basis; Get in touch with parent before screening; Behavioral health partnership coming in may not be enough; New information re: annual yearly physical; Potentially a wonderful resource; School board should not be ultimately responsible; Single parents; Wide needs – need resources to meet physical, behavioral health, and educational needs; No response	0.1 % Each	1 Each

The top reason given for why informants believed schools should house SBWCs was to help underprivileged students receive care (17 mentions or 17%). Other frequently mentioned reasons identified were centers are convenient for working parents (11 mentions or 11%) and schools were the appropriate location for such centers (8 mentions or 8%). Some informants stated a student's school success depends on good health (7 mentions or 7%), while others believed that basic care is not available at home (6 mentions or 6%). *Note: Percentages shown may not equal 100% due to rounding.

Question 3. "How should SBWC be used?"

Key Informant Interview Question 3 Table (n=46)

Responses	%	#
Link to community – health providers/public access	15 %	7
Available all students	11 %	5
Parents and siblings should have access to services	9%	4
Long-term funding sources	7 %	3
Low-income families	7 %	3
No response	7 %	3
Access is important; Anonymous; Be careful – parents still have autonomy regarding decision making – not a life management tool; Case manage kids that have family circumstances that are short of neglect; Clear mission; Convenient management of contagious diseases; More like a doctor's office than a clinic – make appointment to talk with someone; No Head Start or Even Start at Sudlersville Elementary; Not to break confidentiality – but to improve approaches; Nurse on site for emergencies; On an as needed basis; Ownership by school and community; Positive social involvement; Provide care one step past nurse's ability; Serving those in need – every student has different needs; Single parent families; Support of school system;	2 % Each	1 Each

Key Informant Interview Question 3 Table Continued...

Responses	%	#
Sustainability - after grant; Expand school nurse role – stay in school instead of going home; To provide services that would not necessarily require a doctor's visit; Voluntary participation	2 % Each	1 Each

Informants believed SBWC's should be used: as a link to the community (7 mentions or 15%), should be available to all students (5 mentions or 11%), and parents and siblings should have access to the center's services (4 mentions or 9%). *Note: Percentages shown may not equal 100% due to rounding.

Question 4. "What are the most important issues for a SBWC to address?"

Key	Informant	Interview	Question	4	Table
		(n=212)			

Responses	%	#
Mental health counseling (abuse, addictions, dating, depression, divorce, driving, family/peer relationship, lethargy, mentoring, social, stress mgmt, values)	15 %	32
Prevention (disease, illness)	11 %	23
Education/awareness (ATOD, developmental, exercise, hygiene, nutrition)	10 %	21
Reproductive health (education, testing, treatment, etc.)	9%	19
Acute care	8%	18
Dental screening/checkup	6%	13
Prevention (alcohol, tobacco, and other drug)	6%	12
Immunization	5%	11
Referral	5%	11
Minor illness/injury	4 %	9
General good health	3 %	7
Administer medication	2 %	5
Vision screening	2 %	5
Identification/diagnostic	2 %	4
Physical/medical needs	2 %	4
Total health functioning	2 %	4
Hearing screening	1 %	3
Chronic care	1 %	2
Physical	1 %	2
Student health resource for teachers	1 %	2
Whole array of services	1 %	2
Chronic diseases; Multiple sclerosis screening; Violence	1 % Each	1 Each

Several issues were identified by those interviewed as "the most important issues for a SBWC to address." Of the issues identified, behavioral health received 32 mentions (or 15%), disease/illness prevention received 23 mentions (or 11%), education/awareness received 21 mentions (or 10%), reproductive health received 19 mentions (or 9%), acute care received 18 mentions (or 8%), dental received 13 mentions (or 6%), ATOD prevention received 12 mentions (or 6%), and immunization and referral each received 11 mentions (or 5% each). *Note: Percentages shown may not equal 100% due to rounding.

Question 10. "What kinds of health professionals should staff the SBWC?"

Key Informant Interview Question 10 Table (n=165)

Response	%	#
Doctor	10 %	16
Nurse practitioner	9%	15
Nurse	8%	13
Psychologist	7 %	12
Registered nurse	7 %	12
Social service worker	5%	8
Counselor/Counseling experienced staff	4 %	7
Dentist – on a rotating basis	4 %	6
Behavioral health worker	4 %	6
Physician's assistant	4 %	6
Pediatrician (retired/family pract./internist/available)	3%	5
Dentist	2%	4
Health nurse	2%	4
Licensed nurse	2%	4
Ophthalmologist	2%	4
Outside referral network	2 %	4
ATOD counselor	2 %	3
Health educator	2 %	3
Psychiatrist	2 %	3
Administrative/Clerical	1 %	2
Behavioral health nurse/specialist	1 %	2
Full-time nursing	1 %	2
Skill: Good listening skills	1 %	2
Skill: Highly qualified professional staff	1 %	2
Skill: Masters degree level nursing	1 %	2
Pediatric nurse practitioner	1 %	2
Practical nurse	1 %	2
School nurse	1 %	2
Aide; Case manager; Dental hygienist; Department of Juvenile Justice; Depends on offering; Don't need a doctor; Family health nurse at least; Family planning; Intern; Para- professional with experience; Prevention coordinator; Staff availability	1 % Each	1 Each

Doctors (16 mentions or 10%), nurse practitioners (15 mentions or 9%), nurses (13 mentions or 8%), psychologists (12 mentions or 7%), and registered nurses (12 mentions or 7%) were the top five responses given by interviewees in terms of the types of professional informants believed should staff the SBWC. *Note: Percentages shown may not equal 100% due to rounding.

C. Facility Availability

Personnel from the Board of Education contacted school principals by e-mail to ascertain school space availability should a SBWC be funded. Of the twelve Queen Anne's County school sites, seven principals indicated that SBWC space may be available. Of the remaining five schools, two principals indicated that space might be available in the future while three principals indicated that space was not available. A table detailing the availability and space description (as applicable) for each school site follows below.

School	Availability	Description
Bayside Elementary	Maybe	Possibly Parks and Rec room
Centreville Elementary	Yes	Empty portable classroom/depends on need
Church Hill Elementary	Yes	Limited/ small room
Grasonville Elementary	Yes	Limited/ small room
Kennard Elementary	Yes	Limited/ small room
Kent Island Elementary	No	No space available
Sudlersville Elementary	No	No space available
Centreville Middle	No	No space available
Stevensville Middle	Yes	Small room (auto skills lab)
Sudlersville Middle	Yes	Small room 2 nd floor/6 or 7 students
Kent Island High School	Yes	Nurses suite area
Queen Anne's County High	Not Now	After renovation, maybe nurses area

D. Funding Structure and Availability

Funding Sources. Funding distribution for SBWCs occurs most often as follows: (1) schools provide space; (2) state/local health departments provide operational funds for staffing, equipment, and medical supplies; (3) community health centers provide funds; and (4) health related corporations (i.e., insurance companies) also provide funds. A limited amount of revenue (15%) has come from Medicaid or insurance fees and there has traditionally been only a 2-5% return rate for students with mental health diagnosis. It should be noted that coverage and reimbursement for mental health services has applied only to individuals with a DSM-IV diagnosis (treatment). Prevention and early intervention services have not been coverable or reimbursable costs for SBWCs. To offset costs, some schools have elected to charge minimal fees and/or established a sliding fee scale.

Funding Availability. Possible start-up funding for a Queen Anne's County Wellness Center could come from the Governor's Office of Children, Youth and Families, Maryland's Mental Hygiene Administration and/or the Mid-Shore's Core Service Agency. Federal funding has increased for SBWCs and state block grants may also be available. Funding from the Robert Wood Johnson is still available and other foundations such as Kellogg are supporting SBWCs.

V. RECOMMENDATIONS & PLANNING TEAM CONCLUSION

The following recommendations were determined collaboratively by the Grant Steering Committee and the Planning Team and were presented to the Queen Anne's County School Board in a preliminary report on June 6, 2001:

- 1. Endorse acquisition of funds and investigation of school space to support behavioral health services in grades K-12 primarily prevention and early intervention, but also treatment when appropriate.
- 2. Explore feasibility of School-Based Wellness Centers with both physical and behavioral health services in designated areas such as Grasonville may also connect with existing programs (i.e., Title I, Judy Center, and Families First).
- 3. Support a team to visit SBWCs on the Eastern Shore and nearby counties to investigate best practices and funding streams.
- 4. Endorse acquisition of available start-up funding sources for school-based behavioral health services.

As a result of the study findings, members of the planning team also added a final conclusion statement:

IT IS THE CONCLUSION OF THE PLANNING TEAM THAT THE PURPOSE OF THE SCHOOL-BASED WELLNESS CENTERS IS A MEANS TO IMPROVING STUDENT AND STAFF ATTENDANCE, STUDENT ACADEMIC ACHIEVEMENT, AND STUDENT EMOTIONAL AND PHYSICAL WELL-BEING; AND THAT THE IMPLEMENTATION OF SUCH SERVICES WOULD ACCOMPLISH THAT PURPOSE.

QUEEN ANNE'S COUNTY SCHOOL-BASED WELLNESS CENTER FEASIBILITY STUDY APPENDIX

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APPENDIX A

Parent Survey Results - Pages A1-A25

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Focus Group Findings – Pages A39-A43

Interview Findings - Pages A44-A47

APPENDIX B

Medical Provider Map - Page B1

Federal Health Professional Shortage Areas in Maryland Primary Care – Page B2 Medically Underserved Areas in Maryland Primary Care – Page B3 Mental Health Professional Shortage Areas in Maryland – Page B4 Just Cause Consulting Firm 108 S. Cross Street, #2 Chestertown, MD 21620

April 4, 2001

FILL OUT THE ENCLOSED SURVEY AND YOU COULD WIN SCHOOL SUPPLIES WORTH \$100!

Dear Parent:

As a citizen of Queen Anne's County and the parent of a public school student your opinions are important. The Queen Anne's County Board of Education would like to find out your opinions about the possible opening of a School-Based Wellness Center in one or more of Queen Anne's County public schools. Depending on community needs, School-Based Wellness Centers provide a range of basic health services for students on school grounds. The Board is especially interested in understanding if parents may have been struggling to meet the health needs of their children during school hours. Your opinions will help the Board of Education decide if School-Based Wellness Centers are needed and if so, what services should be provided. Whether you do or do not currently support or need such care, you may have some valuable suggestions that could be helpful for all families in the future. The Board would also like to know the opinions of public school students. Please select one of your children in grades 6th-12th to complete and return the student survey. A separate envelope is provided to return your child's confidential survey. Please ask your child NOT to write his or her name on the survey.

Won't you please take about 10 minutes to complete the enclosed parent survey and ask your child to complete the student survey? Then return both to me by April 20, 2001 in the postage paid envelope provided. I am an independent contractor hired to conduct surveys and report the results to the Queen Anne's County Board of Education. Your opinions will be kept confidential. No one except me will see your survey answers. Your name will not be connected in any way with the information you share with me.

To thank you for sharing information with me, your name will be entered into a drawing for school supplies worth \$100. To enter, you must complete the bottom section of this letter. Return it with your survey and I will add it to a separate entry box for the supplies. This will ensure that you are entered in the drawing, but that your survey answers are separate from your name, address, and phone number. The drawing will take place on April 25, 2001. After the drawing all names, addresses and phone numbers will be destroyed.

Thanks in advance for sharing your valuable opinions with me. It is involved parents like you who may help to improve the health of students and future generations in Queen Anne's County. Good luck with the drawing for \$100 worth of school supplies and thanks for helping! If you have any questions, feel free to call me at 410-758-4388.

Sincerely,

Linda Walls, Independent Contractor

To enter the drawing fo	r school supplies worth \$100, y	ou must complete this section.
Name	Phone Nu	mber
Address	Town	Zip Code

	County Board of E (To be con his <u>entire</u> survey. When	nnleted by ONE Par	rent.)	
Zip Code:	Parent's age:	Ethnicity:	Gender:	Male remain
Marital status: _	Circle one	: No/Low-Income	Middle-Income	Upper-Income
1. Where do m	embers of your house	hold most often go	o for non-emerge	ency health care
(Check all that	it apply)	b	No regular source	re.
a. Clin	ic in a hospital	u.	Private doctor's	office
b. Con	nmunity health clinic	C. f	Other – Specify:	
	ergency room only			
g. About ho	w far is this health care	from your house (in	miles)?	
h About ho	w many times have the	members of your ho	usehold used this	health care service
in the pas	st year? Times.			
		c 1 1.111	and soon in the e	mergency room
i. How man	ny times has a member	of your household t	been seen in the e	mergency room
the past y	year? Times.			
3. Place a che important to	ck in front of the follo you. (Check all that app	owing children's he	ealth care needs	that are especia
Dah	arrian problems	е. ′	Teenage health pro Well child care (re	oblems
h Lon	avior problems rning problems	f.	Well child care (re	gular checkups)
c Ion	g-term health problems	(asthma, g.	Emotional health	ssues
C. Lon	rgies, diabetes)	h.	Other - specify:	
d. Rec	urrent illness (ear/nose/t	throat		
	blems)			
1 Do any of y	our children have any	of the following hea	alth problems or f	eelings? (Check
that apply):			and the second sec	
a. Acne		. Frequent back pain	s. Unc	ontrollable temper
b. Atten	tion Deficit Disorderj	. Frequent colds		able sleeping at ni ght problem
c. Diab	etes	k. Frequent headache	sad v Wol	ry about alcohol,
d. Eatir	ng problem (overeat]	m. Heart pounding/rad		acco or other drug
		n. Loneliness		rry about gangs
e. Epile		o. Nervousness		rry about school
	hopeless about	p. Numbness or dizzi	iness bull	
his/h	er future	q. Problem getting te	ased	
	er future	q. Problem getting ter. Stomach-aches		SE CONTINUE

5. Do your children have health insurance or belong to any health care plans?

Yes _____ No. If yes, check what types of coverage they have (Check all that apply):

- a. Through employer
- b. Maryland Children's Health Insurance Plan (MCHIP)
- ____c. Medicaid
- _____d. Self-paid plan
- Other Specify Type: _____ e.
- 6. About how many times in the last two years have each of your children visited a doctor/nurse/health practioner? What was the reason for each child's last visit?

	# of Times	Check-up	Sick		Other	
(Oldest) Child 1:			<u></u>			
Child 2:						
Child 3:			· ()	1999 - <u>199</u>		
Child 4:						
Child 5:						
Child 6:						
Child 7:						
Child 8:						

7. About how many times in the last two years have each of your children visited a dentist? What was the reason for each child's last visit?

	# of Times	Check-up	Problem	Other	
(Oldest) Child 1:					
Child 2:		<u>topha</u> Tangala			
Child 3:					•
Child 4:					-
Child 5:					-
Child 6:					-
Child 7:	· · · · · · · · · · · · · · · · · · ·				-
Child 8:					-

- 8. Do you have any of the following problems in getting your children to health care appointments? (Check all that apply)
 - ____f. Hard to get an appointment within a. Absence from school b. Cost 1-3 days g. Time away from work c. Distance h. Waiting time at doctor's office
 - d. Don't know where to go
 - e. Hard to get same day appointment
- 9. Would you like a wellness center to be located in your child's school? ____ Yes ____ No Why or Why not?_____

PLEASE CONTINUE \Rightarrow

_____i. Other problems: ______

- 10. Would you send your child to a school-based wellness center? ____ Yes ____ No ____ Don't know
- 11. If there were a wellness center in the school, would you still use your child's current source of health care? Yes No Would use both.
- 12. If you think your child would use the wellness center, would you like:
 - a. To be present at the visit _____ Yes ____ No ____ Don't know If yes, how difficult would it be for you to be present at these visits? (Circle one)

Not Difficult Somewhat Difficult Very Difficult Impossible

OR

- b. To at least be notified of the visit _____ Yes ____ No ____ Don't know If yes, are there any health problems that should not be taken care of by a school-based wellness center? _____ Yes _____ No, If yes, what are they? ______
- 13. Please check the services you would like to have available at the wellness center: (Check all that apply)
 - a. Counseling Mental health
 - b. Counseling Substance abuse
 - _____c. Dental services
 - _____d. Immunizations
 - e. Laboratory tests (strep culture, etc.)
 - _____f. Physical exams

- _____g. Referrals for more serious illness/injury h. Treatment for skin problems
- _____i. Treatment of minor illnesses
- ____j. Treatment of minor injury
- k. Other:
- 14. Using the list above, please CIRCLE the THREE services you would most like to see offered.

15. At which times should the wellness center be open? (Check all that apply)

- e. Weekends (Sat & Sun) a. Before school (6am-8am) _____f. Summer (June-August) b. During school (8am-3pm) _____g. School vacations c. After school (close - 5pm) h. Other: _____
- d. Evenings (5pm-10pm)
- 16. Using the list above, please CIRCLE the TWO times you would most like to see a wellness center open.

17. In my opinion, my child(ren) has/have (Circle one):

- _____ c. One or two good friends
- a. A wide circle of friends d. No consistent group of friends b. A close circle of friends
 - PLEASE CONTINUE ⇒

18.	Is/are	your	child()	ren)	eligible	for: ((Circle one)
		1000			BIOID		Chere one,

18. Is are your child(ren) engible for: (Circle one)			
a. Free school lunch program	C.	Not elig	ible
b. Reduced school lunch program		Don't k	
In <u>Your</u> Opinion			
19. Is gang activity a problem among QA students?	Yes	No	Don't know
How many QA middle school students are in gangs?	Few	Some	Many Don't Know
How many QA high school students are in gangs?	Few		Many Don't Know
20. Is smoking a problem among QA students?	Yes	No	Don't know
How many QA middle school students smoke?	Few	Some	Many Don't Know
How many QA high school students under 18 smoke?	Few	Some	Many Don't Know
21. Is drinking a problem among QA students?	Yes	No	Don't know
How many QA middle school students drink alcohol?	Few	Some	Many Don't Know
How many QA high school students drink alcohol?	Few		Many Don't Know
22. Is illegal drug use a problem among QA students?	Yes	No	Don't know
How many QA middle school students use illegal drug	s? Few	v Some	Many Don't Know
How many QA high school students use illegal drugs?		Some	Many Don't Know

- 23. Is teenage pregnancy a problem among QA students? Yes No Don't know How many QA **middle** school students are sexually active? Few Some Many Don't Know How many QA *high* school students are sexually active? Few Some Many Don't Know
- 24. From time to time educational sessions for the community on health and parenting topics may be offered at a school or in the community. Would you be likely to attend?

____ Yes ____ No____ Don't know.

25. Please check the following health education topics that you think are the most important:

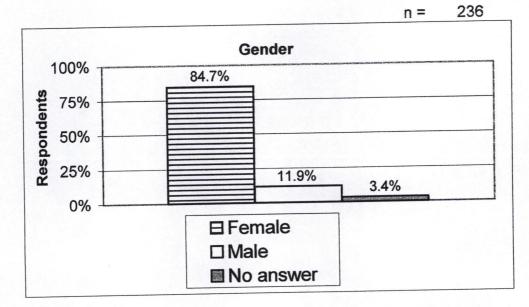
- a. Addiction prevention (smoking, alcohol, drug)
- b. Behavioral issues (conflict resolution, coping with violence, decision making)
- c. Injury prevention
- d. Nutritional information
- e. Physical fitness and wellness
- f. Social/emotional issues (getting along with others, divorce, death)
- _____ g. Other Specify: ____

26. Using the list above, please CIRCLE the TWO topics you would most like to see offered.

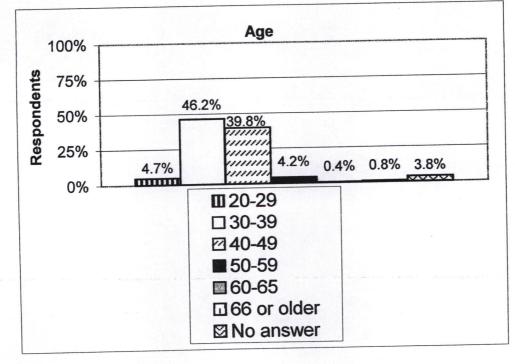
27. Please attach a separate sheet of paper if you would like to provide comments or suggestions about School-Based Wellness Centers.

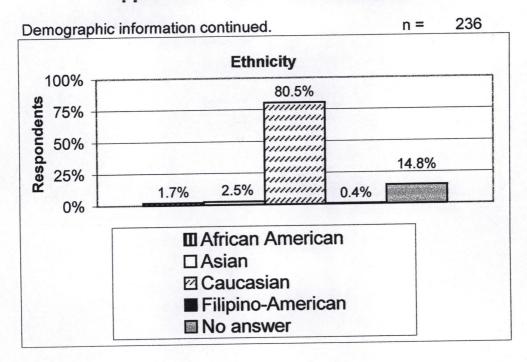
Please return this survey by April 20, 2001 Did you remember to enter the drawing for school supplies worth \$100? THANK YOU FOR YOUR PARTICIPATION!

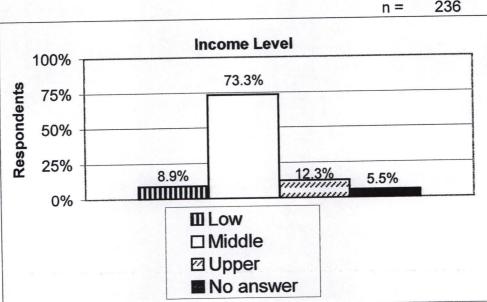
Respondent Demographics



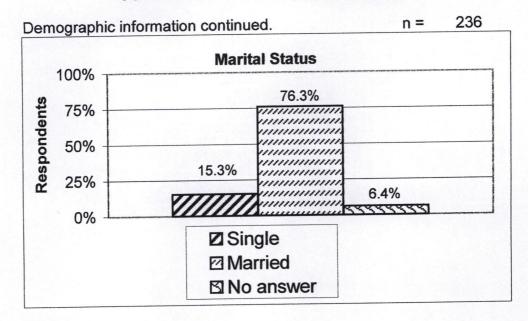
n = 236







236



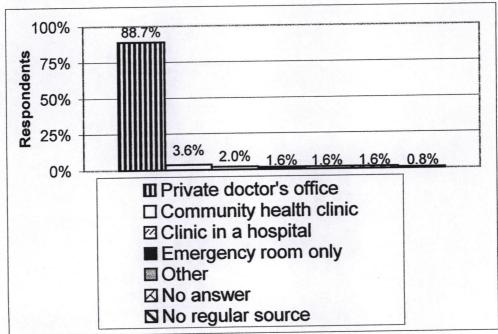
Survey Origin by County Region 100% Respondents 75% 59.3% 50% 23.3% 17.4% 25% 2.5% 0% **□**North Middle ⊠ South No answer

n = 236

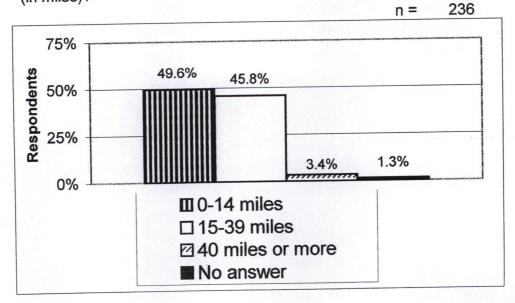
Survey Questions & Graphed Responses

1. Where do members of your household most often go for non-emergency health care?

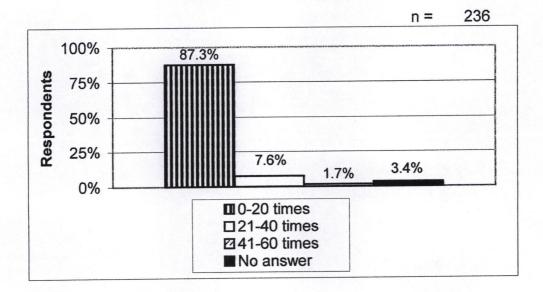




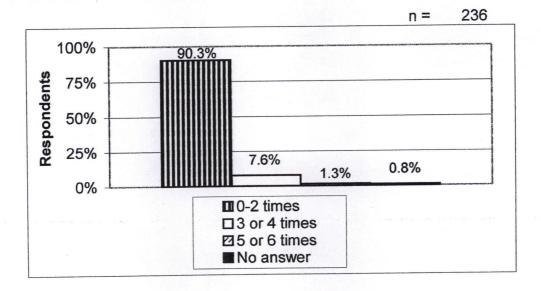
1g. About how far is this health care from your house (in miles)?



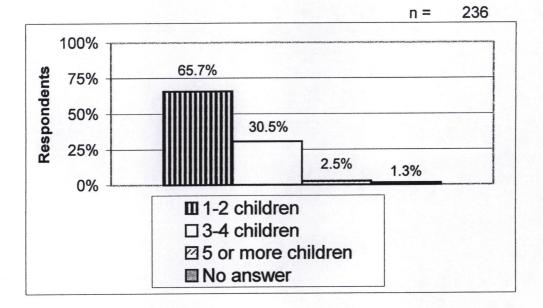
1h. About how many times have the members of your household used this health care service in the past year?



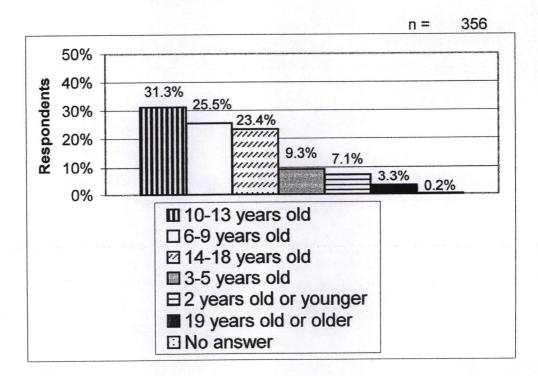
1i. How many times has a member of your household been seen in the emergency room in the past year?



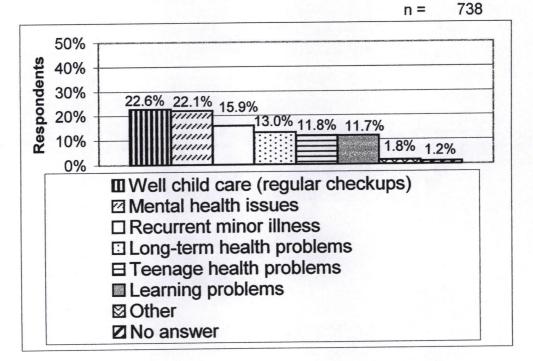
2. How many children live in your home?



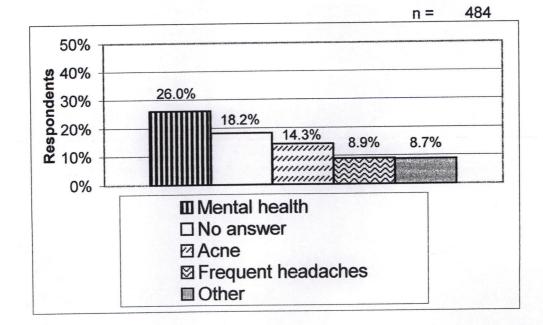
2a. What are their ages?



3. Which of the following children's health care needs are especially important to you?

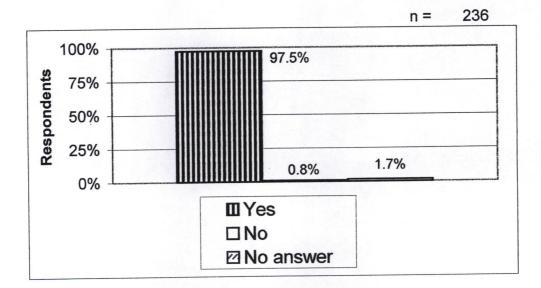


4. Do any of your children have any of the following health problems or feelings?



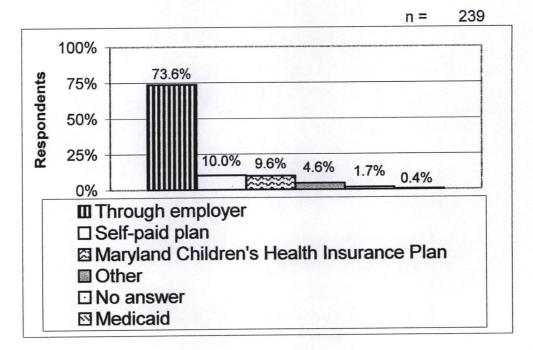
4. Mental health includes: Feel Afraid Often Frequently feeling sad Nervousness Trouble sleeping at night Uncontrollable temper Weight problem Worry about ATOD use Worry about school bullies 4. Other includes: Diabetes Eating problem Epilepsy Feel hopeless about his/her future Frequent accidents Frequent back pain Heart pounding/racing Loneliness Numbness or dizziness Worry about gangs

5. Do your children have health insurance or belong to any health care plans?



5. Continued

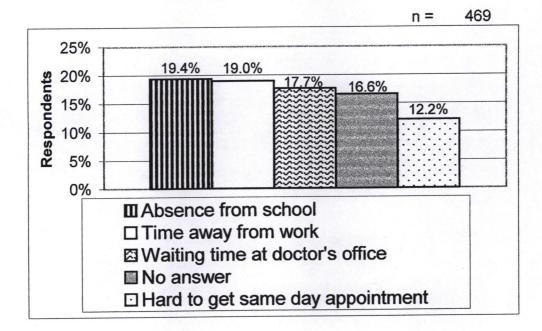
If yes, what types of coverage do they have?



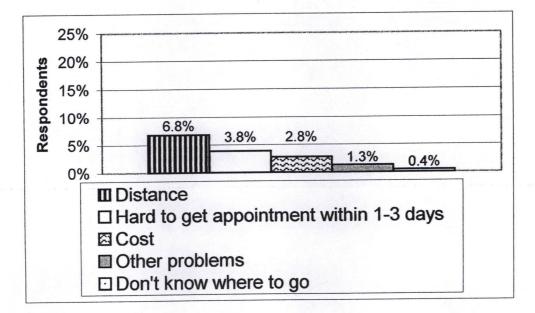
5. Other includes: "AETNA" "Blue Cross/Blue Shield" (4) "DHP" "Medical Assist. REM" Medical Assistance Military retiree-Champus Steamfitters Luc. Lev2 Tricare/Champus

Continued...

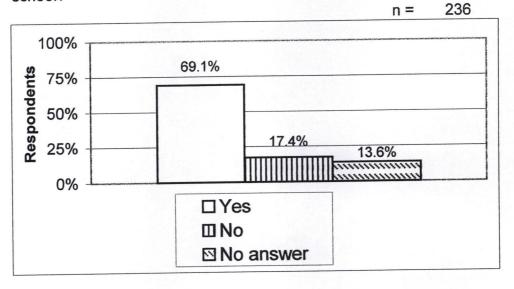
8. Do you have any of the following problems in getting your children to health care appointments?



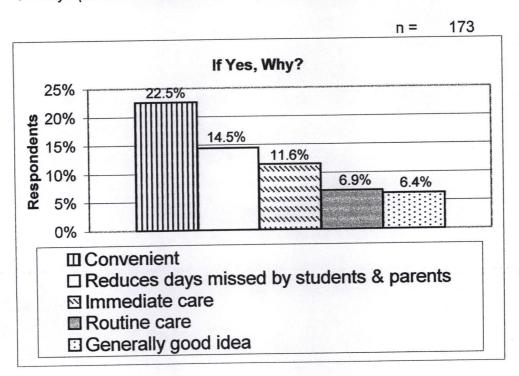
8. Continued



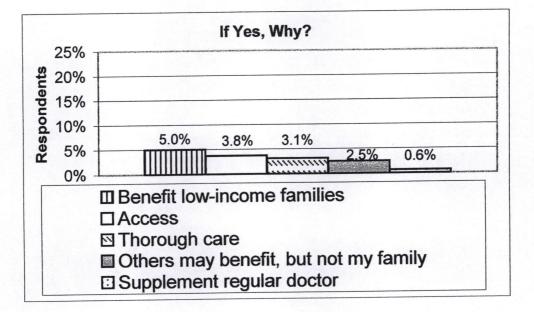
9. Would you like a wellness center to be located in your child's school?



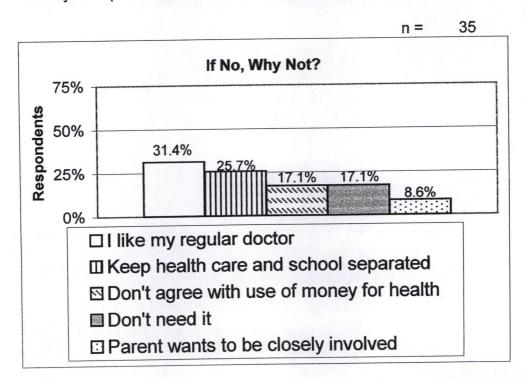
9. Why? (Like answers have been grouped together.)

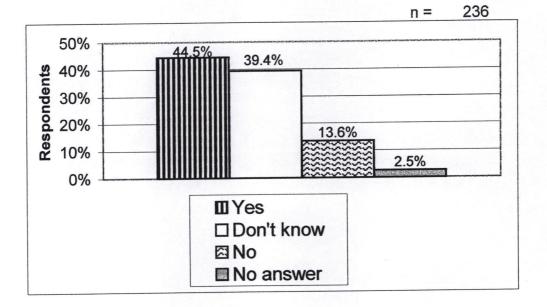


9. Continued



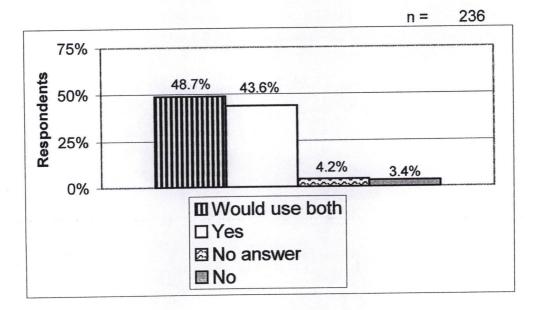
9. Why not? (Like answers have been grouped together.)





10. Would you send your child to a school-based wellness center?

11. If there were a wellness center in the school, would you still use your child's current source of health care?



12. If you think your child would use the wellness center, would you like:

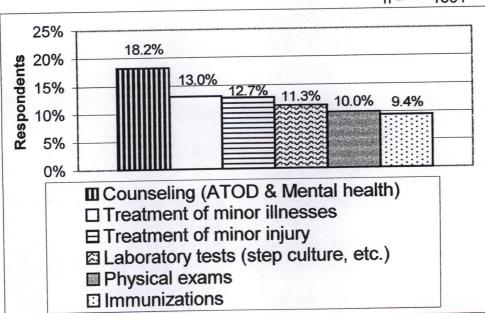
a.

b.

To be present at th	n = 213		
Yes	73.7%	157	
No	4.2%	9	
Don't know	22.1%	47	

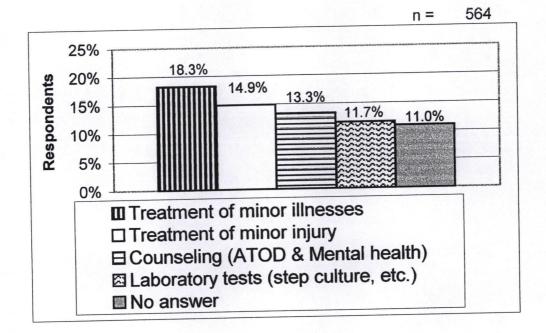
If yes, how difficult wou	uld it be for you	u to be pre	esent a	t
these visits?		n =	= 193	
Not Difficult	50.3%	97		
Somewhat Difficult	38.3%	74		
Very Difficult	3.1%	6		
Impossible	0.0%	0		
No answer	8.3%	16		
To at least be notified	of the visit?	n =	= 140	
Yes	95.0%	133		
No	1.4%	2		
Don't know	3.6%	5		

13. Which of the following services would you like to have available at a wellness center?

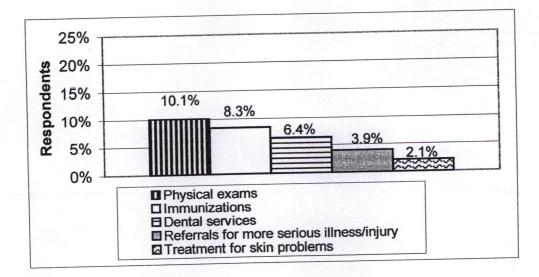


n = 1381

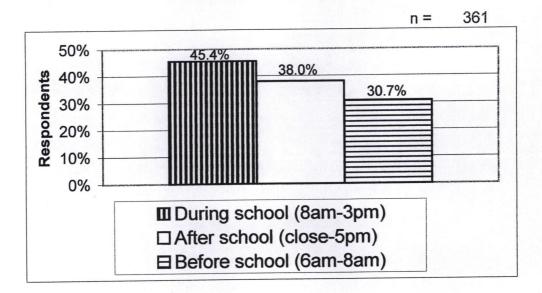
14. Using the list above, which three services would you most like to see offered?



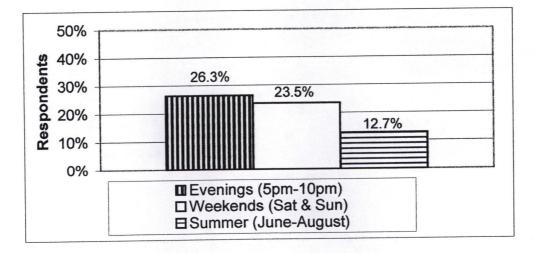
14. Continued



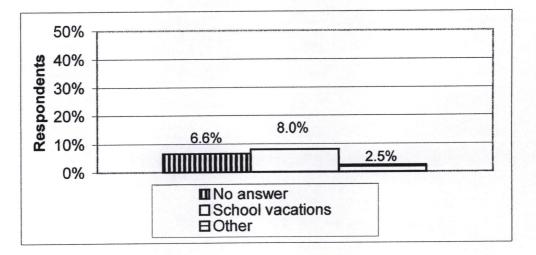
15. At which times should the wellness center be open?



15. Continued



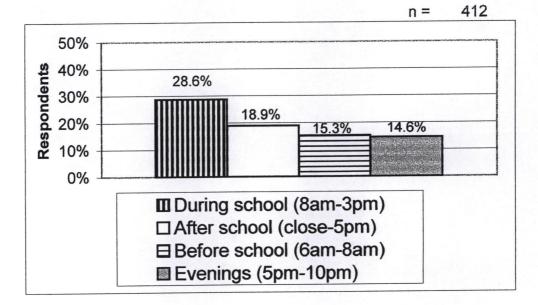
15. Continued



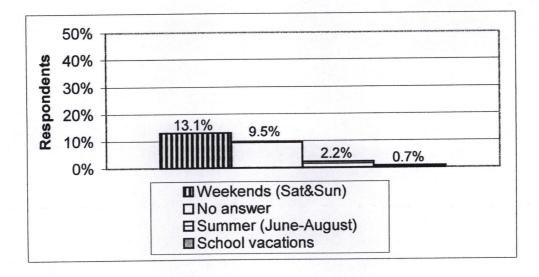
15. Other includes:
"24HR-7DAYS"
"Depends on who it serves"
"Limited vacation & summer hours"
"Maybe some other times"
"None"
"No center."
"Open all year"
"Varied days and times- 1-2 days open in am, 1-2 days open during school, 1-2 open in pm."

Continued...

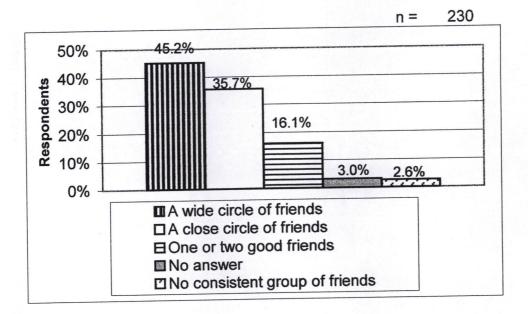
16. Using the list above, which two times would you most like to see a wellness center open?



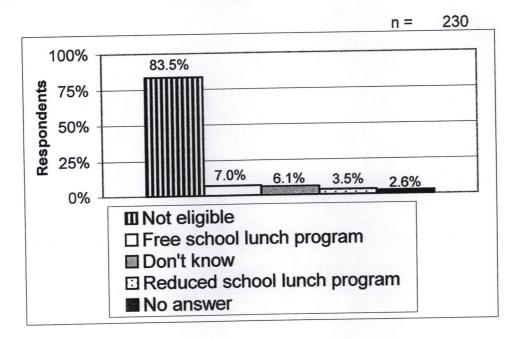
16. Continued



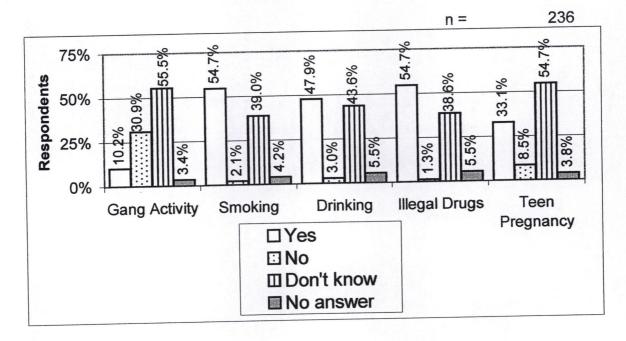
17. In my opinion, my child(ren) has/have:



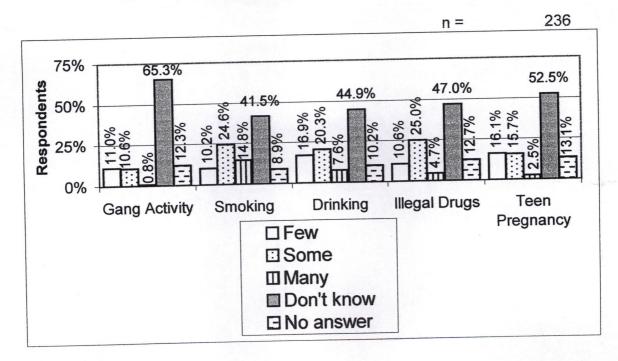
18. Is/are your child(ren) eligible for:



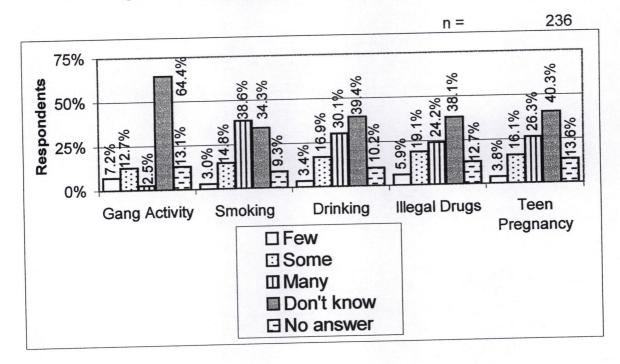
- 23. Is gang activity/smoking/drinking/illegal drug use/teenage pregnancy a blem among QA students? Yes or No?



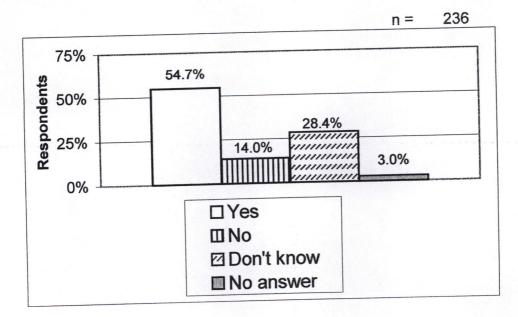
- 23. How many QA Middle School students are in gangs/smoke/drink ohol/use illegal drugs/are sexually active?



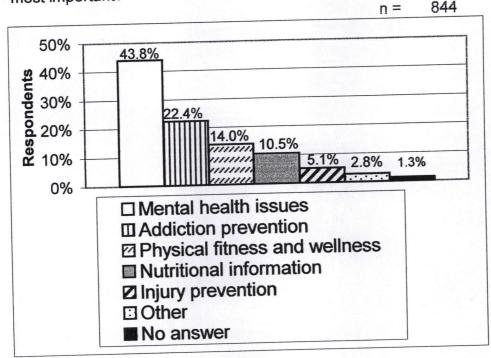
- 23. How many QA *High School* students are in gangs/smoke/drink ohol/use illegal drugs/are sexually active?



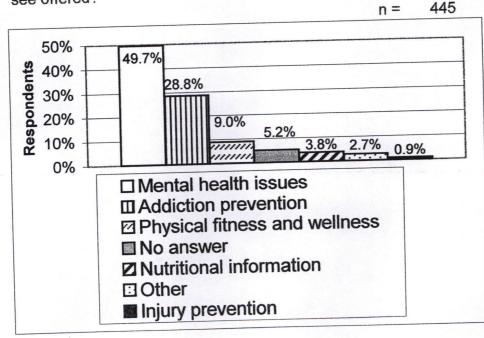
24. Would you be likely to attend educational sessions for the community on health and parenting topics if they are offered at a school or in the community?



25. Which of the following health education topics do you think are most important?



26. Using the list above, which two topics would you most like to see offered?



27. Number of respondents that offered additional comments/suggestions: 31 or 13.1%

Parents comments/suggestions about School-Based Wellness Centers as written in various places on the survey include the following listed by question number:

Question #4

"These are not diseases or health problems! This is not a health problem, it is called life." "Because he has poor social skills."

Question #5 "Father owns business - carries health insurance through business"

Question #6

"Children have bi-annual physicals and go for typical illnesses-strep throat & viruses."

Question #7 "Every 6 months oldest child goes to orthodontist."

Question #8

"Stupid- of course we wait and miss school, so what!" "Dentist only"

Question #9

"Monies would be better spent in having professionals (teachers, guidance, nurse) trained to identify and recommend treatment at private locations. Sort of like keeping the church and state separate, issues of mental and physical health have to be recognized but not treated in a public school."

27. Comments continued:

Question #10

"Depending on the problem." "Depending on reliability and competence." "Depends on what is offered, who is providing care, costs." "Only if I did not have insurance." "For minor illnesses - colds." "If staffed appropriately with physicians or physicians assistants." "If they accepted our healthcare plan and had good doctors." "Only for minor problems." "If a physician is in attendance."

Question #11

"Unless one proved to be better than the other." "Have to-Military." "If a physician is in attendance." "If center accepted insurance." "Unless school couldn't handle problem."

Question #12

"MINORS HAVE TO HAVE PARENTAL INVOLVEMENT THERE IS NO CHOICE. Administration should take care of the paperwork and let guidance counselors handle mental illness, substance abuse identification and recommendations for help." "It would depend on what they were there for."

12a.-"Would like to be present at visit "if possible, especially for my youngest."

12a.-"Depends on the reason."

12a. "Depends on age of child and nature of visit."

12a.-"Depends on the reason for the visit."

12b.-"I would have the proverbial cow if my children were seen without my authorization."

Question #13

"None- it is my kid and I'll take care of them." "But again, the school does not give quality service. I would wonder if the counselor had the proper qualifications." "Physical exams! NOT IN THE PUBLIC SCHOOL!"

27. Comments continued:

Question #14

"This would depend on the age of the child, elementary concerns are different from those of high school concerns." "No child survey included."

"None really, Educational funding would be better spent on technology or giving teachers the ability to assess the children at proper levels!"

Question #15

"Often parents are off these times too."

Questions #19-23

19-23- "I don't have a sixth through twelfth grader yet."

19-23- "My kids are younger."

20-23- "One is too many for either age."

21&22- "Every one is too many."

21-"Talk to any kid that works at Food Lion."

Question #24

"Depends on the topic."

"Depends if geared toward my childs age group." "If notified that they are happening, we aren't informed enough." "Subjects that have been addressed don't interest my family." "Depends on the topic, date and time, I travel for work." "No child survey included." "If topic was of interest and pertinent."

Question #27

"Why is this needed? What is prompting this survey?" "Too late! Comments are on the survey."

"Dear Linda Walls, I am addressing this to you because you handle all the surveys for the Board of Education. I am not going to reply to the survey because I am totally against the School-based Wellness Center. In the long run this is a good excuse to call this a Wellness Center because I'm sure one of the objectives is to freely be able to hand out condoms to students and I doubt there will be any notification to parents about what's going on. Along with that I'm sure will come pregnancy counseling and the promotion of abortion. I don't want to see this in my child's school. Please pass on my concerns and feel free to respond to me if my suspicions are incorrect. Thank you!" (Name and telephone number withheld)

Queen Anne's County Board of Education: Wellness Center Middle & High School STUDENT Survey

(To be completed by ONE child 11-years-old or older.)

Instructions: <u>Do not</u> write your name on the survey. Please complete this <u>entire</u> survey. Return it in the stamped envelope provided when you are finished.

PLEASE CIRCLE YOUR ANSWERS: Your Zig	Code: Today's Date:								
1. Age: 11 12 13 14 15 16	5 17 18 19								
2. Gender: Female Male									
3. Grade: 6^{th} 7^{th} 8^{th} 9^{th} 10^{th} 11	th 12 th								
4. Ethnicity: a. African American b. Caucasian c.	Mixed d. Hispanic e. Asian f. Other								
 Do you live with (circle all that apply): a. Mother b. Father c. Guardian c. Stepmother d. Stepfather e. Grandparent f. Other relative g. Other non-relative 									
6. Do you go to a doctor, clinic or hospital: a. Fob. When you are sick? Yes No, c. Fo	r regular check-ups? Yes No, r advice? Yes No								
 7. Do you have any of the following health problea. Acne b. Attention Deficit Disorder c. Diabetes d. Eating problem (overeat & vomiting or always dieting) e. Epilepsy f. Feel afraid often g. Feel hopeless about the future h. Frequent accidents i. Frequent back pain j. Frequent colds k. Frequent headaches l. Frequently feeling sad 	 m. Heart pounding/racing n. Loneliness o. Nervousness p. Numbness or dizziness q. Problem getting teased r. Stomach-aches s. Temper outbursts you can't control t. Trouble sleeping at night u. Weight problem v. Worry about alcohol, tobacco or other drug use w. Worry about gangs x. Worry about school bullies 								
8. Would you be interested in joining a discussion concerned about the same issues as you? a. Y	on or support group with other students who are les b. No c. Don't know								
 9. How many school days did you miss last year a. Sick? # b. Injured? # 	because you were: c. Too tired? # d. Other #								

10. When did you last see a doctor because you were sick? (Circle one answer)

a. During last 12 months

c. About 2 to 3 years agod. More than 3 years ago

b. About 1 to 2 years ago

PLEASE TURN OVER \Rightarrow

- 11. When did you last see a doctor for a check-up that included a physical exam when you were not sick? (Circle one answer)
 - a. During last 12 months
 - b. About 1 to 2 years ago

c. About 2 to 3 years ago

d. More than 3 years ago

- 12. When did you last see a dentist? (Circle one answer)
 - a. During last 12 months c. About 2 to 3 years ago
 - b. About 1 to 2 years ago d. More than 3 years ago
- 13. Are you satisfied with the way things are going for you? a. Yes b. No c. Unsure

14. During the past month, how often did you feel hopeless and very sad? (Circle one answer)

- a. Never c. Several times
- b. Once or twice d. Almost everyday
- 15. Have any of the following happened to you in the past year?

a.	Been involved in a serious crime	Yes	No	
b.	Been involved in a violent fight	Yes	No	
c.	Been threatened or attacked in your neighborhood	Yes	No	
d.	Had a divorce, separation or death in your family	Yes	No	
e.	Had a serious problem getting along with family or others	Yes	No	
f.	Had one or more failing grades on a report card	Yes	No	
g.	Lost a close friend or relationship	Yes	No	
h.	Seen someone beaten up, attacked or killed in your neighborhood	Yes	No	
i.	Had some other serious problem or loss	Yes	No	

- 16. Do you have a doctor or a nurse that you can talk to if you have health problems or questions about your health? a. Yes b. No c. Don't know
- 17. Do you have a social worker or a counselor you can talk to if you have problems with your social or emotional life? a. Yes b. No c. Don't know

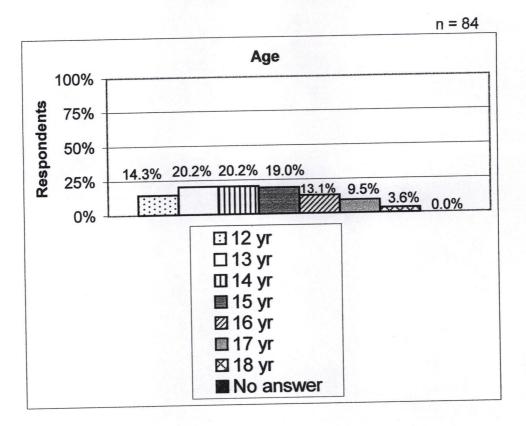
18. Circle the type of health services you would most like to have available at your school?

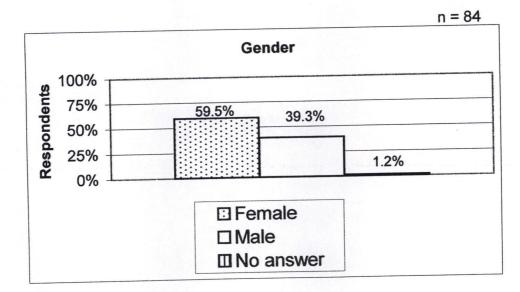
- a. Alcohol, tobacco or other drug counseling
- b. Health information
- c. Immunizations (shots to prevent illness or diseases)
- d. Information about sexuality
- e. Injuries (sprains, cuts, bruises, etc.)
- f. Medication (aspirin, cough drops, etc.)

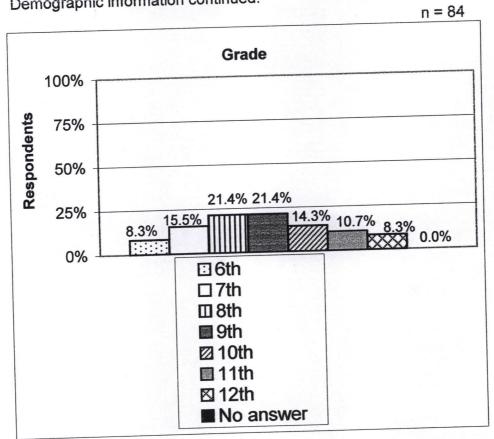
- g. Mental health counseling
- h. Nutrition or weight programs
- i. Physical exam (non-sports)
- j. Relationship counseling
- k. Services for illness (sore throat, skin problems, etc.)
- 1. Sports physicals
- m. Other explain:

Congratulations! You're done! Please mail your survey in envelope provided. © Thank you!

Respondent Demographics (Questions 1-4)



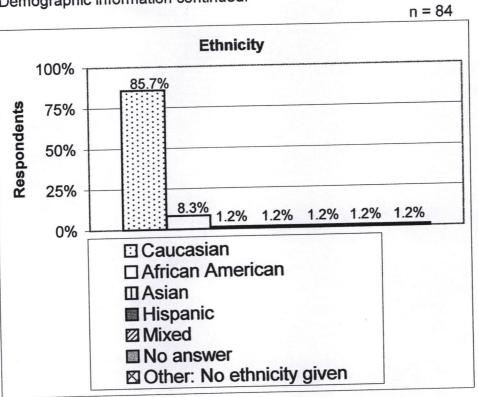




Demographic information continued.

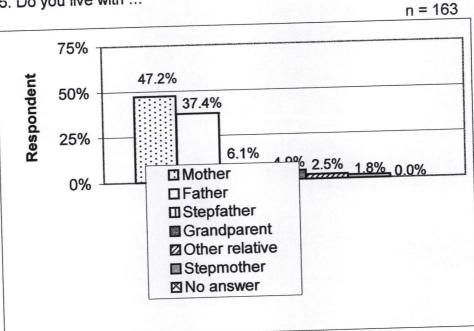
Continued...

Demographic information continued.



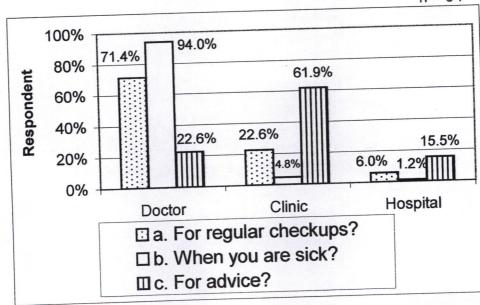
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Survey Questions & Graphed Responses



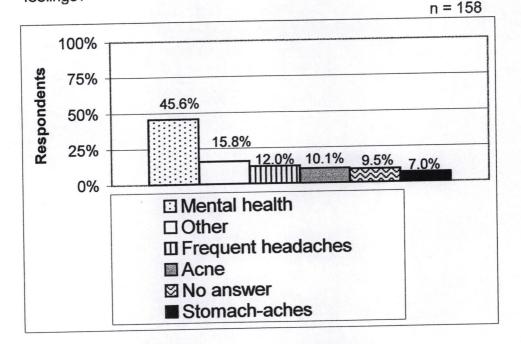
5. Do you live with ...

6. Do you go to a doctor, clinic or hospital...



n = 84

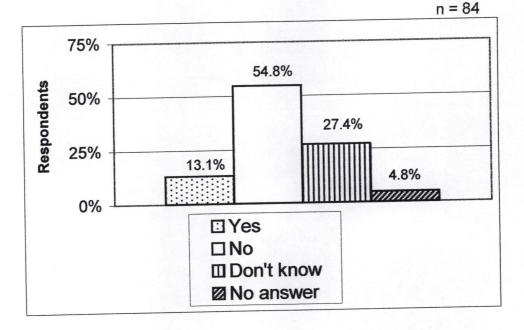
7. Do any of you have any of the following health problems or feelings?



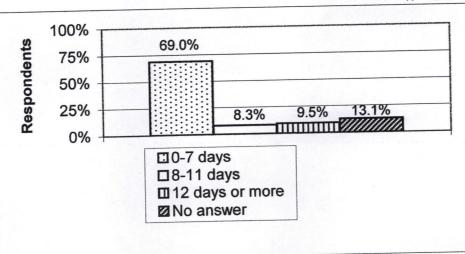
7. Mental health includes: Trouble sleeping at night Weight problem Feel hopeless about the future Uncontrollable temper Frequently feeling sad Problem getting teased Loneliness Nervousness Feel Afraid Often Eating problem Worry about ATOD use Worry about gangs Worry about school bullies 7. Other includes: Attention Deficit Disorder Frequent colds Numbness or dizziness Frequent back pain Heart pounding/racing Diabetes Frequent accidents Epilepsy

Continued...

8. Would you be interested in joining a discussion or support group with other students who are concerned about the same issues as you?

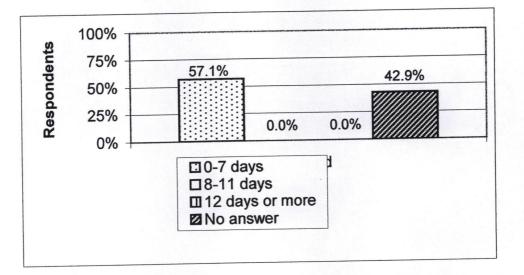


9. How many school days did you miss last year because you were:

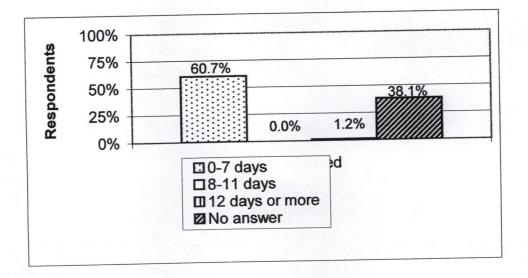


n = 84

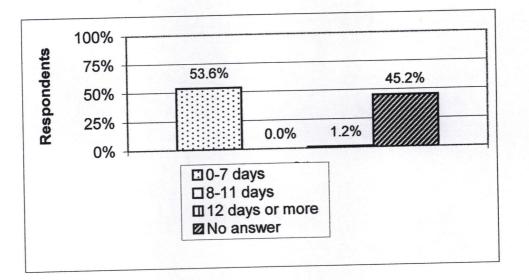
9. Continued



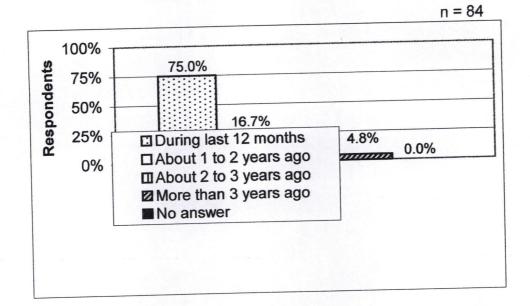
9. Continued



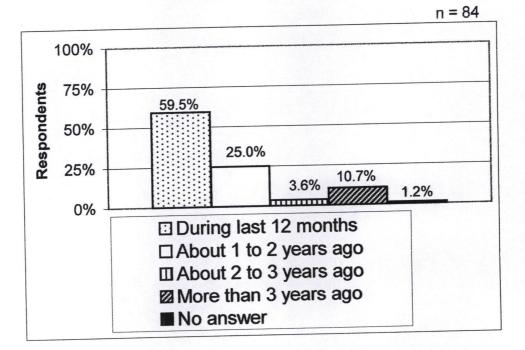
9. Continued



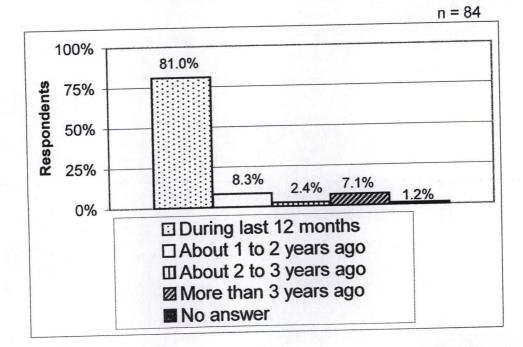
10. When did you last see a doctor because you were sick?



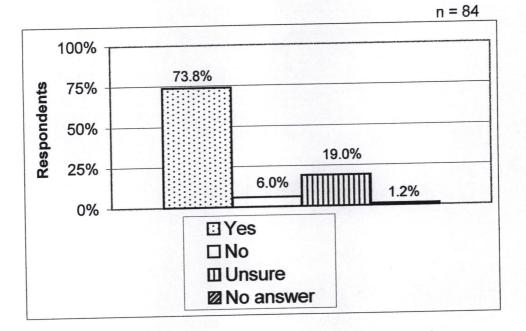
11. When did you last see a doctor for a check-up that included a physical exam when you were not sick?



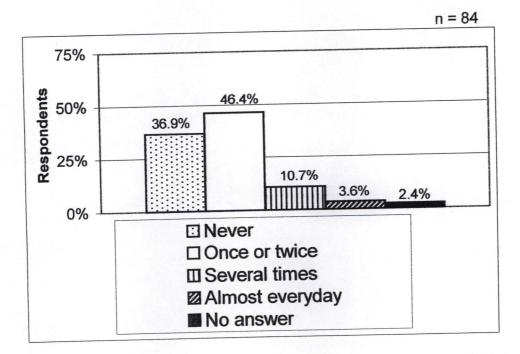
12. When did you last see a dentist?



13. Are you satisfied with the way things are going for you?



14. During the past month, how often did you feel hopeless and very sad?



			n = 84
Been involved in a serio	us crime?		
Yes	6.0%	5	
No	81.0%	68	
No answer	13.1%	11	
Been involved in a viole		the Areadow Marine	
Yes	8.3%	7	
No	79.8%	67	
No answer	11.9%	10	
Been threatened or atta	cked in you	ir neighborhood?	•
Yes	4.8%	4	
No	80.7%	67	
No answer	14.5%	12	

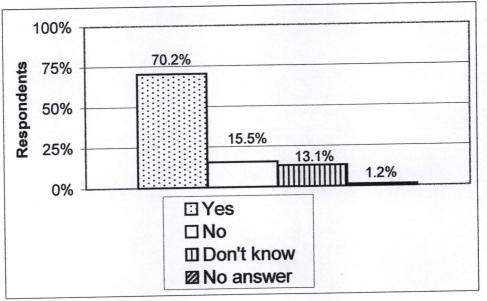
15. Have any of the following happened to you in the past year?

Had a divorce, separation	on or death	in your family?	
Yes	20.5%	17	
No	67.5%	56	
No answer	12.0%	10	
Had a serious problem	getting alor	ng with family or others?	
Yes	24.1%	20	
No	65.1%	54	
No answer	10.8%	9	_
Had one or more failing	grades on	a report card?	
Yes	21.7%	18	
No	67.5%	56	
No answer	10.8%	9	

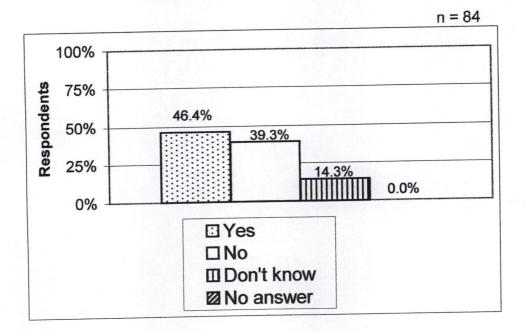
Lost a close		at Tol	10	
)	'es	21.7%	18	
1	lo	66.3%	55	
1	lo answer	12.0%	10	
Seen someor	ne beaten up	, attacked or	killed in your neig	hborhood?
	res	6.0%	5	
1	No	80.7%	67	
	No answer	13.3%	11	
Had some o	ther serious	s problem o	r loss?	
	Yes	8.4%	7	
	No	79.5%	66	
	No answer	12.0%	10	

16. Do you have a doctor or a nurse you can talk to if you have health problems or questions about your health?

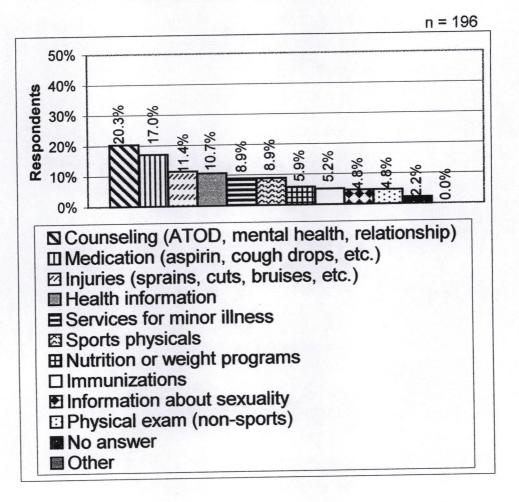




17. Do you have a social worker or a counselor you can talk to if you have problems with your social or emotional life?



18. Which of the following types of health services would you most like to have available at your school?



A38

Queen Anne's County Board of Education: Wellness Center Focus Group Questions

Definition of "School-Based Wellness Center"(SBWC): Depending on community needs, School-Based Wellness Centers provide a range of basic health services for students on school grounds. **Target Group:** Kindergarten through 12th Grade Students in Queen Anne's County.

- 1. Do you believe county schools should house a SBWC? Yes _ No _____
- 2. If "No," why not? (Do not continue interview) If "Yes," why? (please continue)
- 3. How should a SBWC be used?
- 4. What are the most important issues for a SBWC to address?
- 5. What issues should <u>NOT</u> be addressed by a SBWC?
- 6. Which school or schools should house a SBWC?
- 7. When should SBWC services be offered:
 - A. What time of day?
 - B. What days of week?
 - C. What time of year?

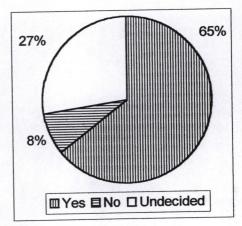
Please return this completed form by May 10, 2001 and send to: Linda R. Walls, Just Cause Consulting at 108 S. Cross Street #2A, Chestertown, MD 21620 or Fax to 410-758-6619. THANKS FOR YOUR HELP!

(Note: Sum of percentages may not equal 100% due to rounding.)

Participant Demographics (n=145)

Ago	%	#	Gender	%	#	Ethnicity	%	#
Age	44 %	64	Female	59 %	86	African American	30 %	43
Youth		0 4 01	Male	41 %	59	Caucasian	70 %	101
Adult	56 %	01	Ividic	11 /0		Other	1%	1

1. Do you believe county schools should house a School Based Wellness Center (SBWC)? (n=135)				
Response	%	#		
Yes	64 %	87		
No	8 %	11		
Undecided	28 %	37		



2. If "No," Why not? (n=12)		
Response	%	#
Doctors, school nurse and parents can handle all needs	33 %	4
Schools take more responsibility, parents take less	17 %	2
Consider design; Depends on services to be offered; Difficult for schools; Parent access to information, i.e. Reproductive; School and health should be separate; Taxes raised	8 % Each	1 Each

	2. If "Undecided," Why? (n=3	i)	
	Response	%	#
		33 %	1
Depends on services; Space	and funding; Education	Each	Each

2. If "Yes," Why? (n=52) Response	%	#
Mental health issues (anger management, relating to parents, decision making)	17 %	9
Education (ATOD, health, pregnancy)	8 %	4
Help single parents, underprivileged	6%	3
Benefit children	4%	2
Consistency of medical history	4%	2
Convenient to parents	4 %	2
Exercise and nutrition	4%	2
General health	4 %	2
Generally a great idea	4%	2
Helpful to community & students	4 %	2
Internships	4 %	2
More space	4 %	2
More staff	4 %	2
Reproductive health (issues, pregnancy)	4 %	2
Can begin treatment for serious injuries; Check-ups; Community based health professionals are "tuned in"; Consolidate cost; Students who don't get care at home; Lack of resources for parents; Less stress on ambulance services; Only if services are available to all schools; Our school needs to be multi-faceted; Replace "Pilot Health"; Safety; Some students take medications; Vaccination; Would be willing to explore	2 % Each	1 Each

Results from Questions 3 & 4 were combined due to the similarity of the group responses. Of the 14 Focus Groups conducted, 4 groups did not vote. The results from groups that did and did not vote are tallied and shown separately. Percentages shown may not equal 100% due to rounding.

Note: "Mental health" includes: ADHD, Anger management, Behavioral health, Child abuse, Confidentiality, Eating disorders, Family, Female issues, Peer mediation, Relationships, Sexual harassment, and Stress management.

Voting Focus Groups (10) (n=316)	Voting Focus Groups (10) (n=316)			
3. How should SBWC be used? & 4. What are the most important issues for a SBWC to address?				
Response	%	#		
Mental health	18 %	57		
	13 %	40		
No services, No center	9%	28		
Sexual health (OB/GYN, Planned parenthood)	6%	20		
ATOD abuse & prevention	5%	17		
Vision/Hearing/Dental	5%	16		
Exercise	5%	16		
mmunizations	4%	14		
Education	3%	11		
Personal Hygiene	3%	10		
Diet & Nutrition	3%	9		
Minor illness/injury	3%	8		
Not turned away	3%	8		
Qualified personnel	3%	8		
Underprivileged	2%	6		
Allergies	2%	6		
Special needs/handicapped	2%	5		
Chronic care	2%	5		
Privacy	2%	5		
Screenings for diseases	1%	3		
Emergency care & first aid	1 %	3		
Handle medication & prescriptions	1 %	3		
Physicals (annual & sports)	1%	2		
Depends on age/issue	1%	2		
Health maintenance		2		
Infectious control	1%	2		
Nurse practitioner/general practitioner	1%	2		
Ouicker service	1%	2		
G	1%			
Consent of parent; Internships; More than one bathroom; Podiatry; Staff access to care; Supplement existing programs	0.003 % Each	1 Eacl		

Non-Voting Focus Groups (4) 3. How should SBWC be used? & 4. What are the most in for a SBWC to address? (n=28)	mportant	issues
Response	%	#
Behavioral health	43 %	12
	11 %	3
Health maintenance	7 %	2
Education	7%	2
Minor illness/injury Child abuse; Depends on age/issue; Need more information; Parent permission; Referral; Reproductive health (services/education); Supplement existing programs; Underprivileged; Vision/Hearing/Dental	4 % Each	1 Each

5. What issues should <i>NOT</i> be addressed? (n=42)			
Response	%	#	
Advanced medical procedures	14%	6	
Reproductive health	10 %	4	
Education (reproductive health, multi-cultural)	7%	3	
Don't know	7%	3	
Medications/Prescriptions Chronic & Specialized care	5%	2	
Immunizations	5%	2	
Should be confidential service & records (no public access)	5 % 5 %	2	
Should not be used for those who don't need it Be sure parent has opportunity to opt out of certain services; Broken bones; Contact with wildlife; Domestic violence; Drug use; Family counseling; Head & neck injuries; Only certified practitioners; Religion; Seizures; Self esteem; Stitches; Sudden illness; Values	2 % Each	1 Each	

Queen Anne's County Board of Education: Wellness Center Interview Questions

 Date _____ Age ____ Gender _____ Ethnicity _____ Affiliation ______

 If Focus Group: Number in Group ______ Site: _____

Definition of "School-Based Wellness Center" (SBWC): Depending on community needs, School-Based Wellness Centers provide a range of basic health services for students on school grounds. **Target Group:** Kindergarten through 12th Grade Students in Queen Anne's County.

1. Do you believe county schools should house a SBWC? Yes __ No _____

- 2. If "No," why not? (Do not continue interview) If "Yes," why? (please continue)
- 3. How should a SBWC be used?
- 4. What are the most important issues for a SBWC to address?
- 5. What issues should **NOT** be addressed by a SBWC?
- 6. Which school or schools should house a SBWC?
- 7. When should SBWC services be offered:
 - A. What time of day?
 - B. What days of week?
 - C. What time of year?
- 8. How necessary is it to have a parent present when the child is seen in the SBWC?
- 9. Would the presence of a SBWC in the school be disruptive of routines and, if so, how?
- 10. What kinds of health professionals should staff the SBWC?

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(Note: Sum of percentages may not equal 100% due to rounding.)

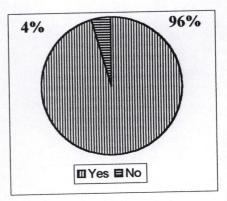
Age Range	%	#
20-29	4 %	2
30-39	20 %	9
40-49	39 %	18
50-59	24 %	11
60 or older	7%	3
No Response	7%	3

Participant Demographics (n=46)

Gender	%	#
Female	57 %	26
Male	44 %	20

Ethnicity	%	#
African American	11 %	5
Caucasian	89 %	41

1. Do you bo schools sho SBWC		
Decision	%	#
Yes	96 %	44
No	4 %	2
Undecided	0%	0



2. If "Yes," Why? (n=102)		a and a second
Response	%	#
Help underprivileged students receive care	17 %	17
Help underprivileged students receive eard	11 %	11
Convenient for working parents	8 %	8
School is appropriate location Student's school success depends on good health	7 %	7
Basic care not available in the home	6 %	6
	5 %	5
Link to community	5 %	5
Travel long distance for care	4 %	4
Ease transportation difficulty	4 %	4
Generally good for students	4 %	4
Prevention/early entry into health care system	4 %	4
Provide holistic approach to student's health needs		
Education/awareness	3%	3
Improve attendance and grades	3 %	3
Support toophars	3 %	3
Support teachers	2 %	2
Convenient		11122

A44

2. If "Yes," Why? Continued		
Response	%	#
Generally good for health	2 %	2
Professionals respond to student's concerns (instead of peers)	2 %	2
A lot of students in the area would be more apt to use it than their parents would be to take them; Exception is for teen reproduction; Frontline personal routine basis; Get in touch with parent before screening; Behavioral health partnership coming in may not be enough; New information re: annual yearly physical; Potentially a wonderful resource; School board should not be ultimately responsible; Single parents; Wide needs – need resources to meet physical, behavioral health, and educational needs; No response	0.1 % Each	1 Each

2. If "No," Why not? (n=3)		
Response	%	#
Takes the parents responsibility to monitor their child's health	33 %	1
Nurse practitioner care = inadequate care	33 %	1
Care should be provided by someone in contact with family physician	33 %	1

3. How should a SBWC be used? (n=83)		
Response	%	#
Prevention (ATOD, illness, pregnancy)	22 %	18
Identify needs, Provide care or Refer	17 %	14
	16 %	13
Education/awareness	13 %	11
Mental Health Services, Confidentiality	7 %	6
Dental/Eye/Ear screening	6%	5
Emergency care	6 %	5
Housing medication, give OTC meds	5%	4
Immunizations		3
Chronic care (diabetes, asthma)	4%	
Minor ailments	2 %	2
Physicals	2 %	2

4. What are the most important issues for a SBWC to address? (n=81)		
Health Issue Responses	%	#
Mental Health & Confidentiality	28 %	23
Physicals, Screenings, Immunizations, Eye & Ear	27 %	22
Sexual health issues (education, prevention & treatment)	20 %	16
Basic health, education & practices	11 %	9
Minor injuries & ailments	4 %	3
Immediate care	4 %	3
All issues regarding health	4 %	3
Chronic Ailments (diabetes, asthma)	1 %	1
Nutrition	1 %	1

5. What issues should NOT be addressed by a SBWC? (n=61)		
Responses	%	#
No issues should not be addressed	30 %	18
Reproductive health and ATOD prevention must be age appropriate	26 %	16
Existing conditions (hyperactivity, asthma, cerebral palsy)	10 %	6
No interference with values/religious beliefs	8 %	5
Anything that by law requires parental permission	7 %	4
Additional medication need to be address elsewhere	5%	3
Family counseling	5 %	3
Parent issues with primary physician	5 %	3
Should be based on community norms	3 %	2
Gun safety	2 %	1

6. Which school or schools should house a SBWC? (n=73)		
Response	%	#
All	25 %	18
Middle schools	21 %	15
High schools	16 %	12
Elementary schools	12 %	9
Integrate with MCHP	5 %	4
Low socio-economic status areas	5 %	4
Wherever need is greatest	5 %	4
Northern Queen Anne's County	4 %	3
Schools that are close geographically	4 %	3
School that wants it	1 %	1

A46

A. What time of day? (n=42		
Response	%	#
During school hours	31 %	13
After school	24 %	10
Before school	14 %	6
Evening	12 %	5
7:30 AM-6:30 PM	7 %	3
During school, but not during class	5 %	2
Part-time	5 %	2
Not during school	2 %	1
B. What days of the week? (n=	=29)	
Response	%	#
2-3 days per week	31 %	9
Saturday	28 %	8
Monday through Friday	21 %	6
Not necessarily everyday	10 %	3
Rotating days	7 %	2
1 day per week per school	3 %	1
C. What time of year? (n=4	4)	
Response	%	#
All (School) Year	43 %	19
All (Calendar) year	25 %	11
Whenever kids are actively utilizing school building	20 %	9
Summer	9 %	4
As long as budget will allow	2 %	1

8. How necessary is it to have a parent present when the cl SBWC? (n=75)	hild is seen	in the
Response	%	#
Written/Verbal permission/notification (varies)	52 %	39
Depends on age/issue/situation	21 %	16
Not necessary (or no change from current rule)	12 %	9
Parent presence necessary for clear health/safety issues	8%	6
Trust, communication, and awareness are necessary	7 %	5

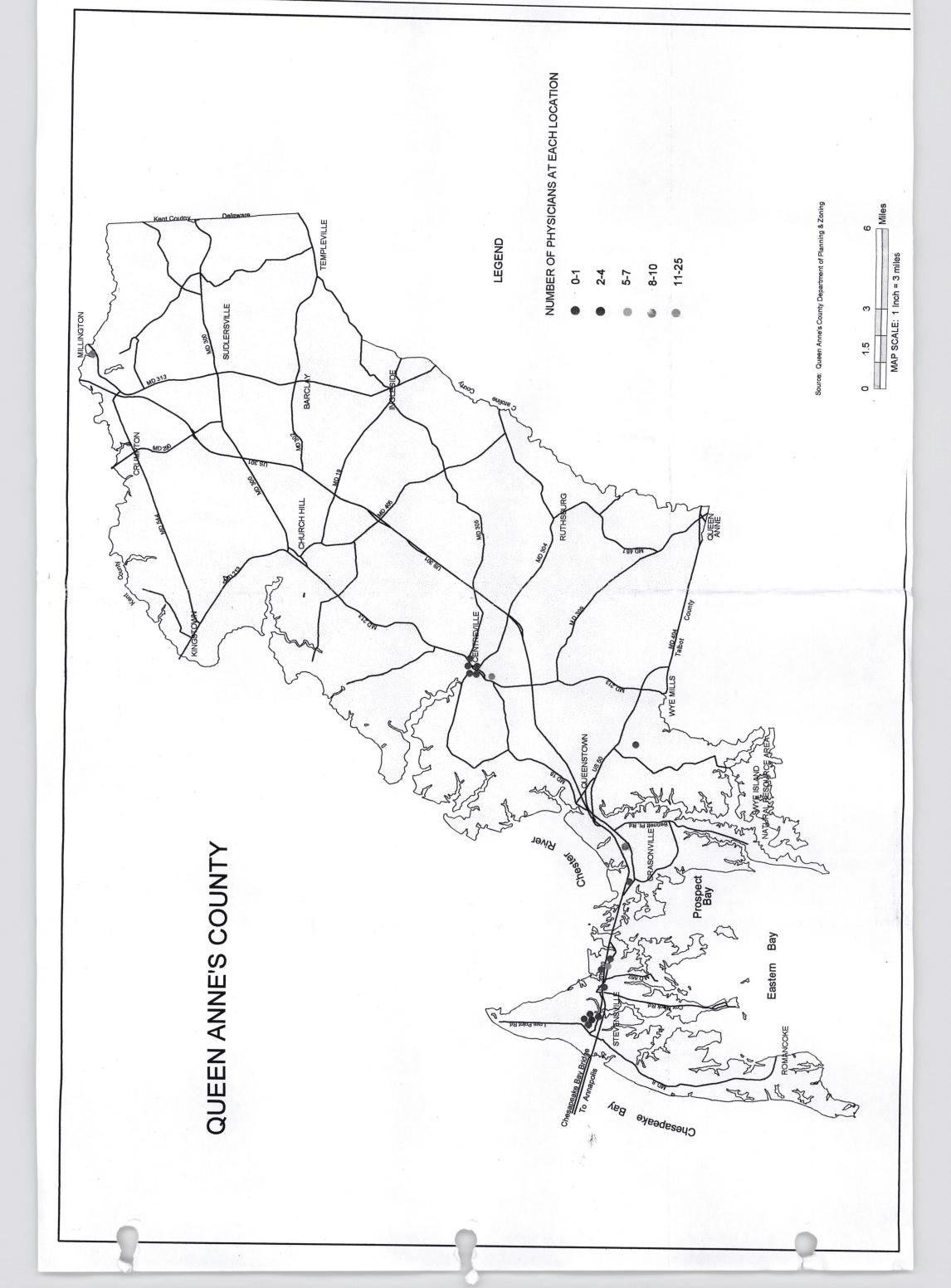
9. Would the presence of a SBWC in the school be disruptive of routines and, if so, how? (n=66)			
Response	%	#	
"No"	38 %	25	
"Don't think so"	18 %	12	
No different than school nurse	18 %	12	
Depends on planning	15 %	10	
Positive disruption	11 %	7	

Response	%	#
Psychologist/Behavioral health nurse	18 %	21
Physician	14 %	17
School health /General nurse	14 %	17
Nurse practitioner	13 %	15
Registered nurse	11 %	13
Dentist	8 %	9
Licensed clinical social worker	7 %	8
Counselor	6 %	7
Health and wellness educator	6 %	7
Physician's assistant	5 %	6

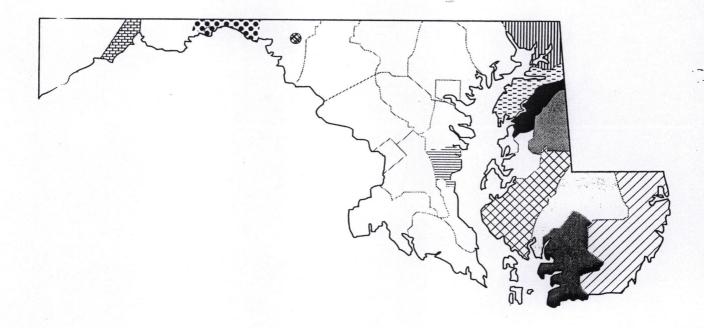
HEALTH CARE FACILITIES SERVING EASTON MEMORIAL HOSPITAL

Queen Anne's County, Maryland

Date: MAY 2001



Federal Health Professional Shortage Areas in Maryland Primary Care



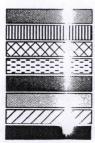
Shade

Partial County Designation

Entire County Designation

Allegheny Anne Arundel Washington/Allegany Washington

Shade



Caroline Cecil Dorchester Kent Somerset Wicomico Worcester Queen Anne's

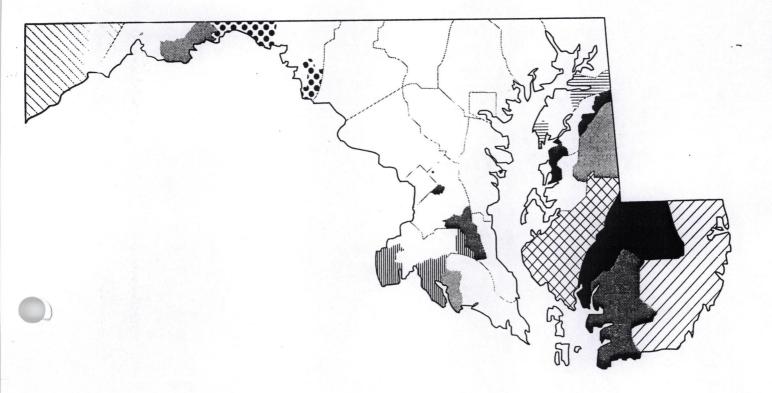
HPSA Name

Georges Creek Owensville Hancock Hagerstown

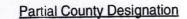
HPSA Name

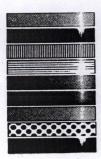
Caroline Cecil Dorchester Kent Somerset Wicomico Worcester Queen Anne's

Medically Underserved Areas in Maryland ^{B3} Primary Care



Shade





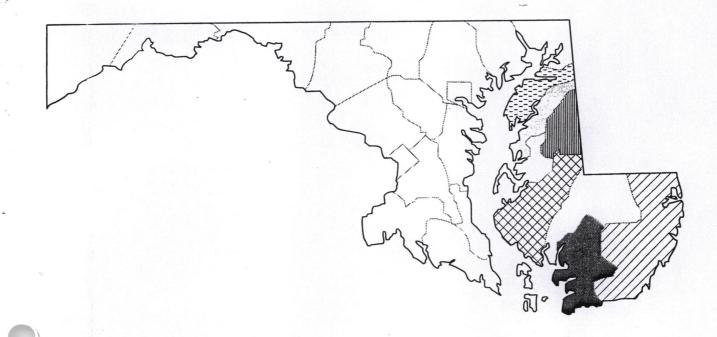
Allegany Anne Arundel Charles Kent Prince George's Queen Anne's St. Mary's Washington Wicomico

Shade

Entire County Designation

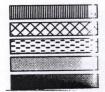
Caroline Dorchester Garrett Somerset Worcester

Mental Health Professional Shortage Areas in Maryland



Shade

County



Caroline Dorchester Kent Queen Anne's Somerset

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B4