



# STRATEGIC ROADMAP

FY2021 - FY2023

**Our Local Management Board delivers innovative and effective systems of care for children, youth and families in Queen Anne's County through public, private and interagency collaborations.**

**We Envision:**  
A safe and connected community where children, youth and families thrive

**We Value:**

- Belonging
- Connection
- Collaboration

## PRIORITIES & STRATEGIES

### Develop a connected community that increases belonging for all children, youth and families

- Fill gaps to ensure all families can meet basic needs
- Expand access to family support services including parenting and life skills classes (communication, conflict resolution, financial literacy etc.)
- Invest in wrap-around supports for learning from birth to college/career and promote equitable access to early learning
- Increase after-school programs that connect youth with community and build relationships with caring adults

### Improve availability and access to quality mental and behavioral healthcare

- Provide community-wide ACEs training to increase awareness of trauma
- Convene community conversations that build inclusion and deepen understanding of equity
- Develop coordinated and standardized intake for systems of care
- Implement "handle with care" response system in all county schools
- Increase peer navigators
- Open *RTC* on the Eastern Shore
- Expand programs teaching coping mechanisms and healthy lifestyles

### Connect youth and families to jobs and services and remove barriers

- Partner with local businesses (manufacturing) and community partners (community college, Workforce) to train, mentor and hire youth
- Increase youth access to online jobs and training (leadership development)
- Improve transportation:
  - Identify funding for bus drivers
  - Explore potential ways to integrate existing public service vans and mini-buses
  - Use alternative ride sharing methods
  - Develop transportation network that commutes outside the county
  - Remove barriers for youth seeking driver's permits/licenses

## PERFORMANCE MEASURES

- # of students served by the Backpack Committee
- # of children/youth served by funding from the LMB for Out of School Time initiatives.
- % of students who interact with the Achievement Mentor at least weekly
- # of Health Family participants with child abuse/neglect findings
- % of families who report an increase in their ability to advocate for their child(ren) after receiving Family Navigation services.
- % of Local Care Team cases referred to in-state or out of state placements.
- # of attendees at Sunday Supper Events; these are community conversations that deepen the understanding of equity and inclusivity.
- % of participants of Healthy Families who become employed after enrollment
- % of Community Mentoring participants who showed improved self-worth/self-esteem

## RESULTS

1

Families are safe, *healthy* and economically stable

2

Children are successful in school

3

Communities are safe *and vibrant* for children, youth, and families

4

Youth have opportunities for employment or career readiness